



ROCK ISLAND  
ILLINOIS

MEMORANDUM  
INFORMATION TECHNOLOGY DEPARTMENT

**TO:** Randall Tweet, Interim City Manager

**Number:** CY16-015

**SUBJECT:** Cityworks Annual Maintenance

**Date:** 10/3/16

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The Cityworks System annual update and support maintenance is due. Cityworks is the primary cloud-based software application used by the Public Works Department daily for asset management, call tracking, and work order management. The amount of \$32,995 will renew our annual contract for the year of 12/18/2016 through 12/17/2017.

**RECOMMENDATION:**

The Information Technology Department recommends that the City Council authorize the City Manager to pay Azteca Systems, Inc. of Sandy, UT for the Cityworks software annual maintenance in the total amount of \$32,995.00 through requisition number R006286.

**Vendor:** 08777 Azteca Systems, Inc.

**Payment Amount:** \$32,995.00

**Account Chargeable:**

**Fund:** 101 General Fund

**Division:** 256091 Geographical Information Systems

**Object Class:** 53822 Operating Services Contracts

**Project Number:** 0000000 – N/A

**Requisition Number:** R006286

**Purchase Order Number:**

**Submitted by:** Timothy Bain, IT Director

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**APPROVED:** Randall Tweet, Interim City Manager



## Support Quote

October 2, 2016

### Azteca Systems, Inc

11075 South State Street #24

Sandy, UT 84070

(801) 523-2751

(801) 523-3734 (fax)

Nancy Blair  
City of Rock Island  
1309 Mill Street  
Rock Island, IL 61201

Our records indicate the renewal date is approaching for Cityworks Update & Support Agreement. Keeping your update and support current entitles you to:

- Software Updates
- Customer Support
- Access to MyCityworks.com

To assure that you continue to receive these valuable services it is important to renew the software maintenance for the forthcoming term. Attached please find the quotation for renewing your Cityworks Update & Support Agreement.

If you have any questions regarding this information, please contact this office.

Thank you,

Marianne Haslam  
801-523-2751  
801-523-3734 (fax)  
[marianne@cityworks.com](mailto:marianne@cityworks.com)



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**Azteca Systems, Inc**  
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Sandy, UT 84070  
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<b><u>Cityworks AMS</u></b>	<b><u>Licenses</u></b>
Cityworks Server AMS	
Cityworks Server AMS Essentials	ELA
Mobile Native Apps (iOS/Android)	
Respond	
Cityworks Desktop	
Cityworks Anywhere	
Desktop/Anywhere	
Service Request API	
Citizen Engagement API	
Work Order API - Basic	
Work Order API - Extended	
Inspection API	
Document Management API	
Metrics API	ELA
SR Only	
Server AMS View	
Server AMS Inspection	
<b><u>Cityworks Online</u></b>	<b><u>Licenses</u></b>
Cityworks Online	

<b><u>Cityworks PLL</u></b>	<b><u>Licenses</u></b>
Server PLL	
Mobile Native Apps (iOS/Android)	
Public Access for PLL	
Case API - Basic	
Case API - Extended	

<b><u>Cityworks Add-ons</u></b>	<b><u>Licenses</u></b>
Storeroom	
Equipment Checkout	
Contracts	
Cityworks Analytics	
Cityworks for Excel	



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eURL (Enterprise URL)	
CCTV Interface for PACP	
MicroPaver Interface	
Renewal Period	12/18/2016 to 12/17/2017
U & S Amount Due	\$32995.00 (plus any applicable sales tax)

By signing below, you are authorizing Azteca Systems, Inc. to issue an update and support invoice in the amount quoted above.

\_\_\_\_\_  
Signature of Authorized Representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Name (please print)

\_\_\_\_\_  
Title

Purchase Order #: \_\_\_\_\_

Submit invoice electronically to: (email) \_\_\_\_\_

Invoice to be addressed to: (if different than listed above)

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

(Please fax or mail this form back to Azteca Systems – 801-523-3734)

#### Notes:

Occasionally, Azteca changes the name of its licensed software as part of its ongoing process to improve and increase the functionality of the software. In the event the software licensed to the client changes in name, and/or improvements are made, Azteca will provide software with functionality that is similar to or with substantially the same or greater functionality of the originally licensed software, provided all current license fees have been paid.

Updates may not always include any release, option or future program that Azteca licenses separately. Updates are provided when available (as determined by Azteca). Azteca is under no obligation to develop any future programs or functionality. Any updates made available will be delivered to you, or made available to you for download. You shall be responsible for copying, downloading and installing the updates.