



ROCK ISLAND
ILLINOIS

MEMORANDUM
INFORMATION TECHNOLOGY DEPARTMENT

TO: Randall Tweet, Interim City Manager

Number: CY17-002

SUBJECT: MSGovern Upgrade

Date: 01/25/2017

The MSGovern software is in need of a version upgrade for continued operation. The software is used for business licenses, permits, and inspections in Public Works, CED, and the Clerk's office. Obtaining the upgrade is an essential part of the total software system for the day to day processing in the City of Rock Island.

Recommendation:

The Information Technology Department recommends that the City Council authorize the City Manager to sign the agreement and pay MSGovern of Allen, TX for the software upgrade in the total amount of \$7,875.00 for the business license, permit, and inspection system.

Vendor 05246 MSGovern

Payment Amount: \$7,875.00

Account Chargeable: **Fund:** 101 General Fund

Division/Cost Center: 256091 Information Services\GIS

Object Class: 53822 Operating Services Contracts

Project Number: 0000223 - Gaming

Requisition Number: R006496

Submitted by: Timothy Bain, IT Director

APPROVED: Randall Tweet, Interim City Manager

**Harris Govern Offices**

Allen, TX: 760 North Watters Road, Suite 100, Allen, TX 75013

Phone: (877) 427-4875

Fort Collins, CO: 736 Whalers Way, Suite F 100, Fort Collins, CO 80525

Phone: (800) 806-7896

Montreal: 1600 Rene-Levesque West, Suite 620, Montreal, QC H3H 1P9

Phone: (800) 561-8168 Fax: (514) 876-4569

Quote / Work Authorization

Customer: Rock Island, IL

Quote #: HGOV2807

Contact Name: Colleen Wiemerslage-Bromley

Suite: Govern

Travel – This Quote and/or Change Order does not include travel expenses which are the customer's responsibility. Direct Travel Expenses (transportation, lodging, etc.) will be billed at actual cost. Meals will be billed at the GSA per diem rate or \$75/day, whichever is greater. Travel time and/or trip fees, if applicable, will be billed as noted below.

SUBJECT: Upgrade MS Govern interface with Inovah

Description:

Total Price: \$7,875.00 (USD)

Upgrade Govern to 10.8
 Install the Govern .NET 5.1 version
 Configure GNA (Admin) and GSM (Security Manager)
 Install the Web service (Interface with Inovah)

Upgrade to Inovah should be handled by System Inovators

These installations/Upgrades will be performed on a test and a productions environments

Items stipulated in this proposal may be subject to an increase of the Annual Maintenance and Support Fees. Prices are valid for 180 days from proposal date. All other terms and conditions stipulated in Customer and Harris Agreements remain in force.

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| Prepared by: | M'Hammed Kettani | Prepared on: | January 18, 2017 |
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|---------------------------|--|-----------------------|--|
| Accepted by: | | Approval Date: | |
| Project #: | | Work Order #: | |
| Internal Approval: | | P.O. #: | |
