



ROCK ISLAND
ILLINOIS

Monthly Operations Report

January 2023

EXECUTIVE SUMMARY

MONTHLY DEPARTMENT SUMMARY

This report has been cooperatively developed with the assistance of department directors and the Office of the City Manager and City Clerk. The document was developed with the intent to create an additional communications tool, which highlights ongoing and seasonal departmental activities.

The report is structured into two portions, one which outlines departmental activity and a second which depicts operations comparatively in graphic format. While the report may not answer every question, it is intended to give a snapshot of departmental operations on a monthly basis.

This report reflects the City's commitment to enhancing communication and the exceptional level of service provided by the City's dedicated and professional staff.

COMMUNITY AND ECONOMIC DEVELOPMENT DEPARTMENT

ECONOMIC DEVELOPMENT DIVISION

- Staff successfully completed NCDCA's Economic Development Finance 101 Course.
- Staff completed a QC Tourism Ambassador Course through Visit Quad Cities and is now a certified Tourism Ambassador.



- Staff attended a kick-off meeting for the Comprehensive Economic Development Strategy update through the Bi-State Regional Commission.
- Staff met with business owners about potential expansion into Rock Island, continuation of a large scale project, expansion of local businesses, succession plans for local businesses and potential downtown developments.
- Staff responded to two FOIA requests.

COMMUNITY DEVELOPMENT DIVISION

- Housing Cluster Meeting
- Attended the CARRE Conference
- Attended HUD Build America Meeting
- 1 lead project completed
- 6 projects in process
- 4 Rehabilitation projects completed
- 3 applicants added to the waitlist
- Housing Rehabilitation Overview:

John & Steven Edwards EDPL 39-2022
2514 21st Avenue - No hot Water

- Before:



- After:



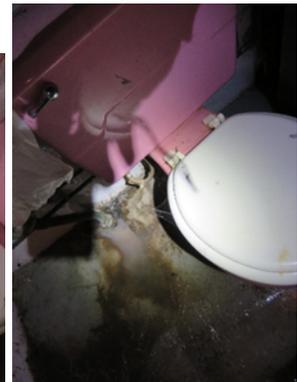
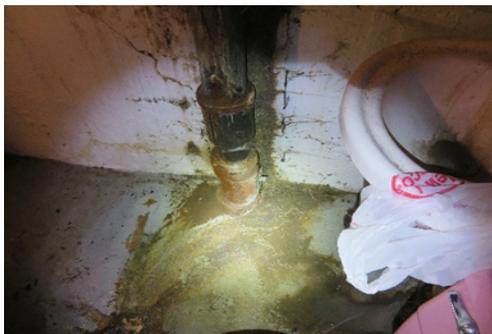
Nichole Quick EDPL 41-2022
1503 29 ½ Street - Furnace Replacement
No after photos yet

- Before:



Ryan and Elizabeth Hall 2-2023
904 44th Street - Plumbing

Before:



- After:



Sean & Brittany Condon 40-2022 NEDPL
732 30th Street - Lead abatement no after photos per Jeff

Before:



PLANNING AND ZONING DIVISION

Tanner Osing

- 2 variance requests were considered and approved at the January 11th Board of Zoning Appeals meeting
- Staff discussed engagement efforts and updating educational materials for Historic Preservation with the Preservation Commission at the January 25th meeting
- Staff discussed preliminary ideas for infrastructure improvements in Arts Alley
- Staff selected community garden replacement lots that were approved by City Council
- Staff finalized an agreement with QC Arts for the 2023 Art Services Agreement that was approved by City Council
- Staff finalized the Cultural Liaison contract with Niyongabire Prosper that was approved by City Council
- Staff met with property owner to discuss a rental unit expansion
- Staff met with a local business owner to discuss property improvements needing zoning action
- Staff attended Brownfield bootcamp webinars hosted by the NLC to help with future grant applications
- Staff met with Community Home Partners to discuss zoning requirements for a housing development
- Staff researched information for updating the City's tobacco ordinance and zoning code
- Staff worked on annexation materials for the Riverstone parcels

January 2023 Activities - Kathryn Douglass

- Ordered and picked up glass awards, prepared a memo for Council presentation, provided Mayor talking points, and called winners for the 2022 Commercial Beautification Award and the 2022 Bob Towler Memorial Residential Beautification Award Presentation on January 23rd by the Mayor at City Council.



- Prepared Liquor License maps and data spreadsheets for 4305 18th Avenue and 1000 78th Avenue
- Put together two Section 106 letters to be sent to the SHPO
- Prepared Section 106 style maps for Arts Alley questions from SHPO office
- Prepared and posted agenda and minutes for Arts Commission meeting
- Completed the Adopt-a-Highway map
- Printed five large aerial maps of sports fields for the Parks Department
- Printed four large aerial maps of evidence locations at a crime scene for the Police Department
- Generated maps and environmental documents as required by HUD for three City Housing Program locations
- Made a location map with a 3 miles radius from Valley Homes for the Community Development Manager
- Made maps and a mailing list with envelopes for one Board of Zoning case - BZA 2023-1
- Made a location map for Del's Metal site for the Planning & Zoning Manager
- Updated the Quad City Distance Classic Race map route for the race director.

INSPECTIONS DIVISION

- Health Inspections
 - Initial Inspections - 40
 - Meet at site - 1
 - Complaint - 4
 - License/FB Tax - 3

- Status - 7
- Building Inspections
 - Permits - 146
 - Inspections - 401 (includes year end close out)
 - Courtesy Nuisances - 21
 - Second Nuisance - 15
 - Habitual Nuisance - 4
 - Nuisance Follow Ups - 37
 - Rental Inspections - 35 with a total of 49 units
 - Unregistered Vacant Property Letters - 12
 - Misc Housing Inspections/Complaints - 22

HUMAN RESOURCES

- Regular full-time new hires -3
 - Water Treatment Plant Operators - 2
 - Automotive Mechanic I
- Part-time new hires -3
 - RIFAC Building Supervisor
 - Sports Recreation Intern - 2
- Critical open recruitment roles
 - Police Officer - RIPD
 - FireFighter - RIFD
 - Urban Planner - CED
 - Housing Officer - CED
 - Refuse Collector - Public Works
 - Lab Technician - Public Works
- Employee terminations - 3
 - Full Time - 3
 - Fire Lieutenant - Retirement
 - Fire Chief - Retirement
 - Police Officer - Resignation
- Grievance Activity - 2
 - IAFF - Grievance regarding return to duty requirements for suspended firefighter
 - FOP(Patrol) - Grievance regarding the termination of Police Officer
- Benefits Administration
 - Completed audit of 2023 new plan year changes
 - Initiated Wellness Program for all employees that enrolled in the CORI Health Insurance
- Training
 - Facilitated State of Illinois Human Rights Act Harassment Training via the BizLibrary curriculum. Held in person sessions for staff without internet access.

- Researched and established a new training curriculum for CDL training. Utilizing CBT to complete the ELDT Theory training requirements. Found a new Behind the Wheel and Range driving instructor.

FINANCE

- Filed nine (9) liens totaling \$8,844.64 and released nine (9) liens totaling \$12,960.34
- Debt payments were submitted for IEPA loans and bonds totaling \$1,029,866.83
- Annual payroll tax reports were completed and filed.
- Audit work is underway. Workpapers are being created and the preliminary audit will take place the first week in February. Census data for police and fire has been submitted to Lauterbach.
- Work on encumbrance carryovers for CY 2023 taking place and analysis of grant funding for needed journal entries and budget adjustments.
- With the new year, both sides of Finance were busy with updating health rates in the billing and payroll systems, updating rates in utility billing, updating salaries and general ledger coding as well.
- Fire and Police Pension Funds met the third week of January for their regular quarterly meeting.

MARTIN LUTHER KING JR. CENTER

- The Memorial and Honors Service for Rev Dr. King was well attended and viewed virtually. Further, the King Center partnered with ARC to provide a food drop later that week.
- Rock Island Revitalization met twice, becoming more oriented to the collective impact process and the assessment. The steering committee began identifying members for workgroups.
- Prevention programs are serving 5 Rock Island/Milan Schools.
- The Afterschool Program is serving 65 youth daily
- The Family Advocacy is serving 88 families
- The Community Health Worker attended two events providing service information and COVID-19 tests.

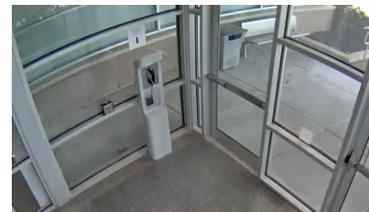


INFORMATION TECHNOLOGY (IT)

- The IT Department responded to 335 help requests during January one of which was after hours or on the weekend.
- Saturday Jan 21, 2023 The Verizon Private Network switched from primary to secondary mode causing an outage among Rock Island's MDT's. IT Staff worked with Rock Island County ETSB and Verizon to get the issue resolved the same day.
- Several security cameras were installed or repaired during January including Public Works Admin, Utilities Maintenance, Rt 92 & 31st Ave, Centennial Bridge East, and Adult Booking in Police.



- The iPhone in the lobby of the Police Department was replaced with a traditional handset and ringer.
- Three New Toughpads arrived for the Fire Department and will be installed during February
- Data, Phones, Internet, Wi-Fi, a Copier-printer and several new computers were all installed at the Watts Midtown Library.



- A new copier/printer was installed in the executive area of City Hall.
- Data cabling was reviewed at Highland Springs.
- Year end and new year processing took place on various information systems including payroll, financial, fleet, land management, and others.
- A draft ARPA page was established for the website.
- IT Staff members met with representatives from Twin State Technical Services to discuss potential future projects.
- Rock Island IT and Rock Island County ETSB continue to expand the CrowdStrike cyber security partnership.

- IT reviewed security technology options for the new parking lot under construction next to City Hall.
- The City Software Team had its first meeting with Plante Moran since the contract was signed.
- Training has begun for the new Civic Clerk module.



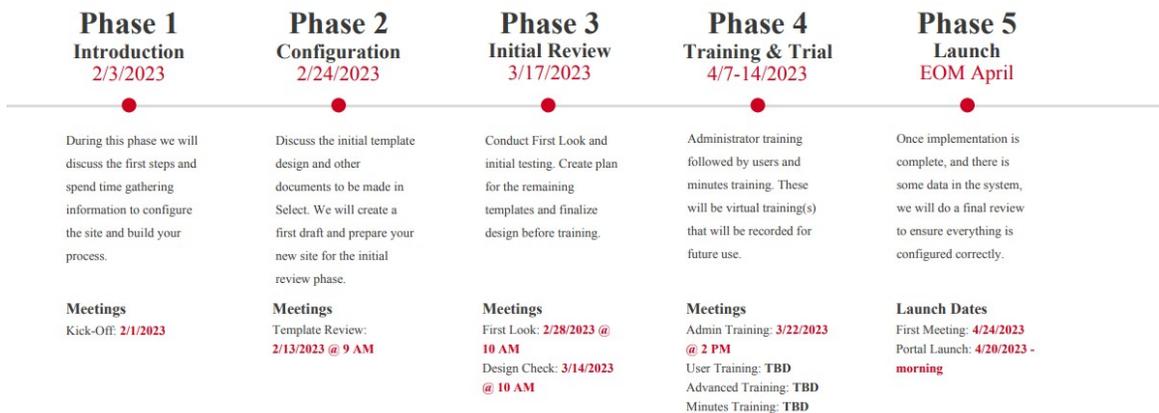
← Compile and deliver main board agenda, **item report** and minutes

← Complete Implementation Questionnaire

- Submit logos used in documents

Due By: 2/6/2023

Project Timeline



LIBRARY

January was spent preparing for the ribbon-tying event and soft-opening of the Watts-Midtown Library on February 7th. It was an “all-hands-on-deck” operation, and we finished preparations just in time!

Other items of note:

- Launched “Fine Free Lending” in January to great fanfare!
- The catalytic converter was stolen off the Mobile Library. Luckily, we found a replacement part and it was only off the road for a few weeks.
- The Winter Reading Program was launched in January and runs through the end of February. As of February 15, participants have read 130,596 minutes, 87% of our goal of 150,000 minutes! We should be able to meet the goal, and then some!
- The first “Hug-a-Book” Dance Party happened mid-month with nearly 100 in attendance. This is an annual event sponsored by the RIPL Foundation.

REVISED STRATEGIC PLAN INITIATIVES – Updated for 2023

- Goal 1 – Transformational
 - Find a Technology sponsor to purchase laptops/tablets to circulate (Q2 – no later than April 2023)

- Determine if a laptop lending station is needed after a pilot-program of technology lending, or if we can handle lending via our circulation points (Q2 – no later than June 2023)
- Goal 2 – Relevant
 - ADA Audit – Begin planning & implementation in 2023 (late Q3)
 - Laptop/Tech Lending (See Transformational Goal)
 - Combine 4 service points into 1 – ARPA funding not approved; look for grants and sponsorships. Timeline TBD.
- Goal 3 – Equitable
 - Collection Audit for IDEA principles – late Q1
 - Create an “Areas for Improvement” document that each department can focus on over the course of the Strategic Plan – Ongoing
 - Review all policies and procedures for IDEA principles (Q4 – no later than December 2023)
 - Evaluate the effectiveness of Fine Free Lending – Q4
- Goal 4 – Engaged
 - Implement the People Advocating for Library Services (PALS) volunteer and advocacy group in Q1. – Mostly Complete.
 - Evaluate the effectiveness of PALS – Q4

Fun Photos - January Events



5th & 6th Graders from Seton Volunteered at the Library on January 31st, helping our Youth Services Staff prepare items for upcoming programs *and* to make Valentine’s cards for residents of our local assisted living &

care facilities



ADULT WINNER
150 is Pretty Nifty
Bookmark Contest
Artist: Gloria Burlingame
"Madame X Marks the Spot"



ADULT HONORABLE MENTION
150 is Pretty Nifty
Bookmark Contest
Artist: Andrea Gaeta



TEEN WINNER
150 is Pretty Nifty
Bookmark Contest
Artist: Dianna "DJ" Round
From the Movie "Coraline"



Winners of the 150th Anniversary Bookmark Contest were announced.

PARKS AND RECREATION

- **Douglas Park**

Work will begin soon on the multi-use sport field lighting project. All materials have been ordered from Musco Lighting.

- **RIFAC**

The RFQ for the RIFAC upgrade project has been released. Staff and I conducted a tour of RIFAC with the architectural firms interested in the project. Staff and I will be conducting interviews with the firms to review their RFQ's. Once a firm is selected, we will seek council approval to proceed with the endorsed ARPA Plan funding for the RIFAC project.

- **Highland Springs Clubhouse**

The clubhouse project is nearing completion. The interior countertops, cameras and speakers are being installed. The exterior asphalt and concrete work for the cart parking

and patio will begin in two to three weeks as the weather becomes warmer. As full completion gets closer, we will set a date for a grand opening.

- **Denkmann Park**

The Department has been working with the CED Department on the development of an RFP for the refurbishment of Denkmann Park. The project will include ADA sidewalks/pathways, new concrete basketball court and hoops, shelter improvements, playground improvements and landscaping.

- **Mel McKay**

The Department has applied for the State OSLAD grant to replace the pickleball courts at Mel McKay Park. This is a matching grant that will be matched with ARPA funds if awarded. The Department has had several communications with the State on the grant and the outlook is good. The grant award is scheduled to be announced at the end of February.

- **Program Registration**

Registration for programs is off to a great start. Several of our sports, fitness, aquatics, preschool, camps, school breaks and others are at full capacity. Some of our sports programming are at record levels.

- **Spring Preparation**

Staff is working on preparation for the upcoming spring activities. Whitewater Junction lockers are being serviced, the interior is being painted and staff recruitment has begun. Over 50% of WWJ's staff will be returning. Both golf courses are servicing maintenance equipment, trimming trees, painting, applying turf chemicals, preparing the clubhouses and recruiting staff. Recreation staff are busy planning for programs, events and staffing. This is a very busy time of year for staff to ensure facilities, staff and activities are coordinated properly.

Project Pictures & Activities





ADMINISTRATION

- 25 FOIA requests (9% increase over 01/2022)
- 10 licenses/permits
- 2 events processed
- 3 pending liquor license applications
- 2 new liquor license applications received
- The ARPA Program Manager submitted the required quarterly report to the U.S. Treasury Department; attended the unplugged event; held meetings for discussion regarding tourism; and continued working on the new ARPA webpage.
- The City Clerk's Office selected CivicClerk for the Agenda Management software. The new software is scheduled to be launched for a May Council meeting.
- The City Clerk's office updated organizational charts for the City.

COMMUNICATIONS

- January was filled with social media activity and press releases to media to promote the City, various events and local businesses including: the retirement of Fire Chief Jeff Yerkey; the swearing-in of new Fire Chief Bob Graff; promotions of police officers Paul Scully and Andrew Bertelsen; Law Enforcement Appreciation Day; State of the City Address; MLK Day ceremony; council approval of adding MLK Day as a City holiday; police retention bonuses; partnership award with Rock Island Arsenal; City beautification awards; promotion of Firefighter Joe Schmieder to Lieutenant; replacement and testing of storm sirens; issues with Del's Metals; Ald. Parker's town hall meeting; applicants sought for new Community Development Commission and posting of City job openings.
- Worked on drafts of the Mayor's State of the City Address after receiving 2022 highlights from department directors; met with Mayor Thoms to discuss changes and edits; and promoted the Address to local media and on the City's Facebook and Twitter pages.
- Attended Mayor Thoms' State of the City address Jan. 9 at the Botanical Center; provided the media with copies of the speech; and assisted the Mayor with a slideshow presentation.

- Followed up with the media after the State of the City Address to answer questions and coordinate interviews.
- Assisted with State of the City Address again at Jan. 9 City Council meeting.
- Posted State of the City Address on City website and updated text to reflect points made during the speech.
- Coordinated with media for coverage as a team of scientists from the University of Minnesota took geology samples from the vacant Watchtower Plaza site to study.
- Attended a meeting Jan. 13 with City Manager Todd Thompson, Police Chief Rich Landi, Deputy Chief Tim McCloud, Davenport Police Chief Jeff Bladel, Sarah Ott and social workers from Family Resources to learn more about Davenport's Group Violence Intervention Program in preparation for the City to launch its own program.
- Attended the MLK Day ceremony at the King Center Jan. 16 and promoted several times on social media with videos and photos from the event.
- Coordinated and planned the Rock Island Unplugged town hall event at the Stern Center on Wednesday, Jan. 18.
- Promoted Rock Island Unplugged in social media and local media with interviews and press releases, including appearing as a guest myself (Sarah Hayden) on WHBF Local 4 and WVIK to talk about the town hall event.
- Solicited questions from the public in advance of Rock Island Unplugged so that residents who were unable to attend could still participate. Followed up with answers to those residents.
- Wrote Update Rock Island for Mayor Thoms and posted a link with text on the City's website for the Jan. 23 city council meeting.
- Sent out press releases and coordinated with media for interviews and stories to promote the City's events and actions taken during council meetings.
- The City had a total number of 73 (positive) media mentions for January, an increase of 31 mentions over December.
- Scheduled Parks Director John Gripp and MLK Director Jerry Jones as guests on WHBF's Local 4 in the City's slot Wednesdays in January. Gripp talked about increased enrollment at RIFAC and Jones promoted the MLK Day ceremony.
- Promoted and attended Ald. Dylan Parker's Fifth Ward town hall meeting at Hauberg Estate Jan. 30. Then followed up with social media posts and photos.
- The City's Facebook page picked up 78 new followers and the Twitter page picked up two new followers.

POLICE

- Police Applicant Testing was conducted on Jan 7th and 14th with ten applicants participating.
- January 9th, Detective Paul Scully was promoted to the rank of Sergeant and Officer Andrew Bertelsen was promoted to the rank of Detective.



- Chief Landi and Deputy Chief McCloud participated in a virtual workshop on the strategy of Group Violence Intervention on January 12th.
- January 13th, Chief Landi, Deputy Chief McCloud, City Manager Thompson and Community Engagement Manager Sarah Hayden participated in a meeting at Davenport Police Department that provided an overview of the GVI program implemented in the City of Davenport.
- Chief Landi joined the other department directors and city officials on January 18th for Rock Island Unplugged at the Stern Center.
- January 25th, Chief Landi joined the other Illinois Quad Cities Chiefs in East Moline to welcome participants of Class #29 for the Citizen's Police Academy.
- Chief Landi, along with other department directors and city officials participated in a Ward 5 meeting with residents on January 30th, hosted at the Hauberg Estate by Ald. Dylan Parker.



FIRE

- Chief Yerkey retired on Sunday, January 8, 2023
- Fire Marshal promotional testing was completed.
- Fire participated in Technical Rescue and Hazardous Materials training as part of MABAS 43
- Structure fire at 2202 20 ½ Avenue. Extensive fire was found at a garage fire causing a powerline to fall on E33 during extinguishment.
- Structure fire at 1044 14 ½ Street. Crews were able to extinguish the fire immediately to prevent neighboring homes from catching on fire.



PUBLIC WORKS

- 204 Special Pickups were completed
- 15 Property Abatements enforced
- 3,708 Curbside Recycling Program customers
- 60.63 tons of Curbside Recycling collected
- 1,159.06 tons of Refuse collected
- 41 tons of Yard Waste collected
- 2.2 inches of rainfall and 5.7 inches of snowfall for the Wet Weather Treatment System and Wastewater Treatment System combined
- Utility crews responded to 6 water main repairs.
- 4,229 Sewer Lateral Repair Program customers with 5 repairs this month.
- 4,870 Water Service Repair Program customers with 3 repairs this month.

- Water/Sewer Repair Program: McClintock is working on the projects as needed (see above).
- Augustana College continues to collect data for the service line inventory.
- 28th Street Storm Sewer; 20th to 21st Avenues: The survey and design work on this project has resumed for construction in 2023.
- Schwiebert Park Dock (2777): The floating dock work has been completed. The 5th wheel hitch for the gangway is still in fabrication. They will install the gangway when the hitch is delivered.
- 37th Avenue & 46th Street Reconstruction (2606). Work is to be done in 2023 by 5-Cities Paving.



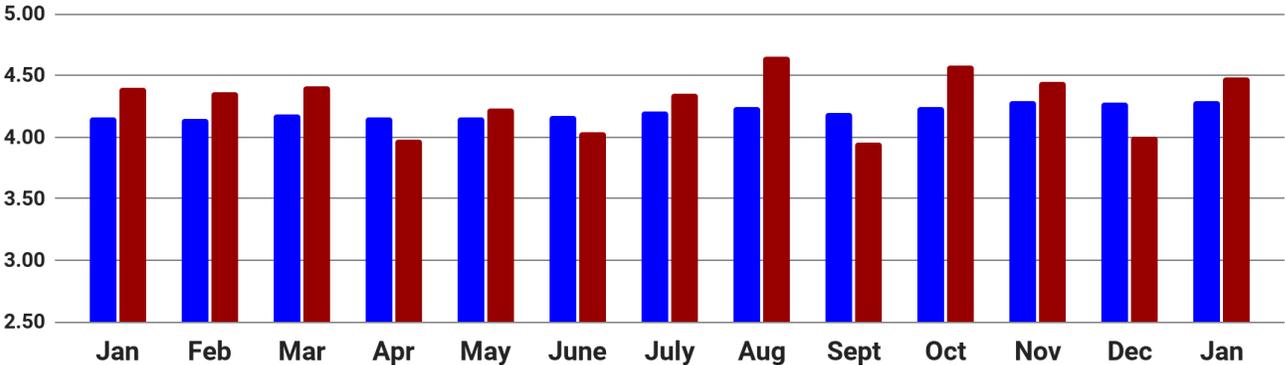
- 22nd Street & 35th Avenue Water Main and Reconstruction: The survey and design work on this project is on hold depending on if it is moved to 2024 to fund the 11th Street Water Main Project.
- 19th Street Alley Sanitary Sewer Replacement: The survey and design work on this project has resumed for construction in 2023.
- 27th Street from 18th to 21st Avenue Sanitary Sewer Replacement: The survey and design work on this project has resumed for construction in 2023.
- Augustana Slough Sanitary Sewer Relocation: Survey work has been completed. Engineering is finishing up the analysis of the sanitary system serviced by this main to correctly size the new line. We should have the evaluation and preliminary plans done and sent to the IEPA within 3 to 4 weeks. While IEPA is reviewing the plans, we will work on any new easements that will be required. Then we should be able to get this out to bid after IEPA issues a construction permit. EPA has 90 days to review the plans upon submission. Construction is planned for 2023.
- 36th Street from 12th to 14th Avenue Sanitary Sewer Replacement: The survey has been completed as well as a significant portion of the design work. We will resume work on this project as personnel completes other projects for construction in 2023.

- 9th Avenue from 12th Street East of 15th Street Sanitary Sewer Replacement: The survey has been completed as well as a significant portion of the design work. We will resume work on this project as personnel completes other projects for construction in 2023.
- 11th Street Water Main Replacement: Bids were opened and Langman is the low bidder. Once the contract is awarded by Council and we receive a IDOT construction permit the contractor plans to start in early February.
- Downtown Plaza Projects: We are working on concept drawings. In addition, we are potentially going to submit this project for a RAISE grant. If the work can be completed by the deadline of the end of February.
- 1st Avenue Reconfiguration and Road Diet, 15th Street to RIA Viaduct: IDOT has approved the Intersection Design Study (IDS). We were successful in obtaining \$2,250,000 in STBG funds for this project. We have received an engineering proposal from IMEG for the final design work (Phase 2) if approved by City Council.
- 31st Avenue Resurfacing, RI Parkway to 11th Street: IMEG was selected as the consultant to finish the design (Phase 2) of this project. IMEG has started with completing the design work.
- 30th Street Resurfacing/Reconstruction and Water Main Replacement, 5th to 18th Avenues: Hutchison was selected as the consultant to finish the design (Phase 2) of this project and design work is on-going as well as the necessary IDOT Paperwork.
- 2022 Utility/PCC/ACC/Brick Street Patching Program: The contractor will resume work on this when weather allows.
- 2022 Sod Replacement Program & 50/50 Tree Program: The contractor will resume work on this when weather allows.
- RI Parkway Highway Safety Program: Construction is wrapped up for the winter. The contractor has placed all driving pavement and will work on installing the signals as weather allows. Construction is at about 85%.
- Downtown Parking Ramp/Lot: The contractor has knocked down the existing structure and is working on removal of the debris.
- 40th Street Bridge Repairs. The Environmental Survey Report (ESR) is being reviewed by IDOT. Plans and Specifications have been completed and are awaiting IDOT review. Funding for the reconstruction project is REBUILD Illinois Grants which requires IDOT approval.



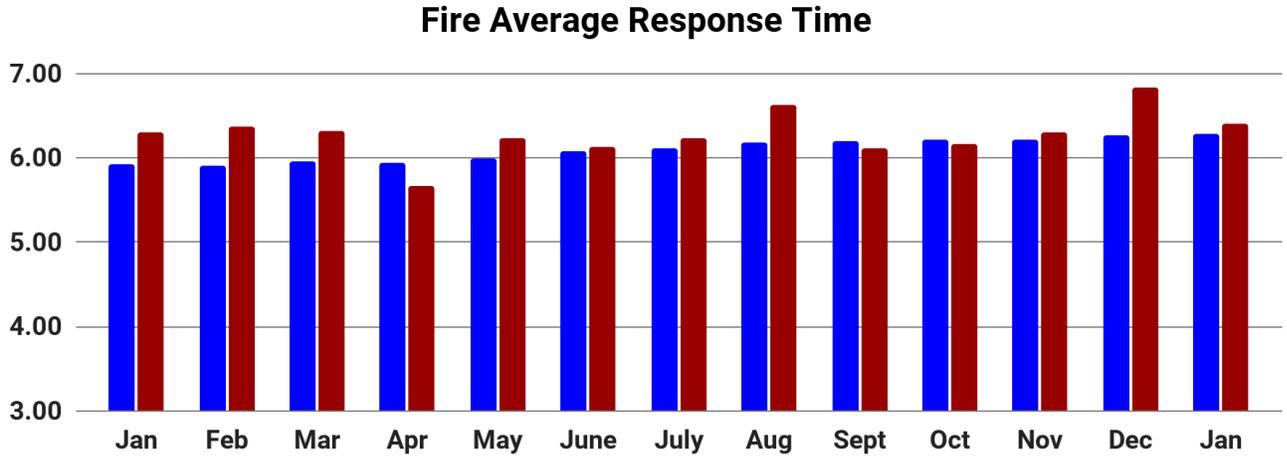
- Levee Gatewell Pump Station L – This project was awarded \$500,000 from Senator Durbin and the funding was included in the funding bill passed by congress. Evaluation of Outfall will begin in the next couple of weeks.
- Budget/CIP/Grants: Engineering is working on the following funding opportunities:
 - 1 Bi-State completed a submittal for the Safe Streets for All (SS4A). The submission was a joint application with the Illinois Quad-Cities to draft a Traffic plan which is necessary before applying for construction funds.
 4. ITEP Grant submittals for a multi-use path along 31st Avenue & the 45th Street/BH Road Intersection path.
 5. We have completed and submitted a RR Crossing Elimination grant application for the two crossings on 44th and 46th Streets, between 3rd and 4th Avenues.

EMS Average Response Time

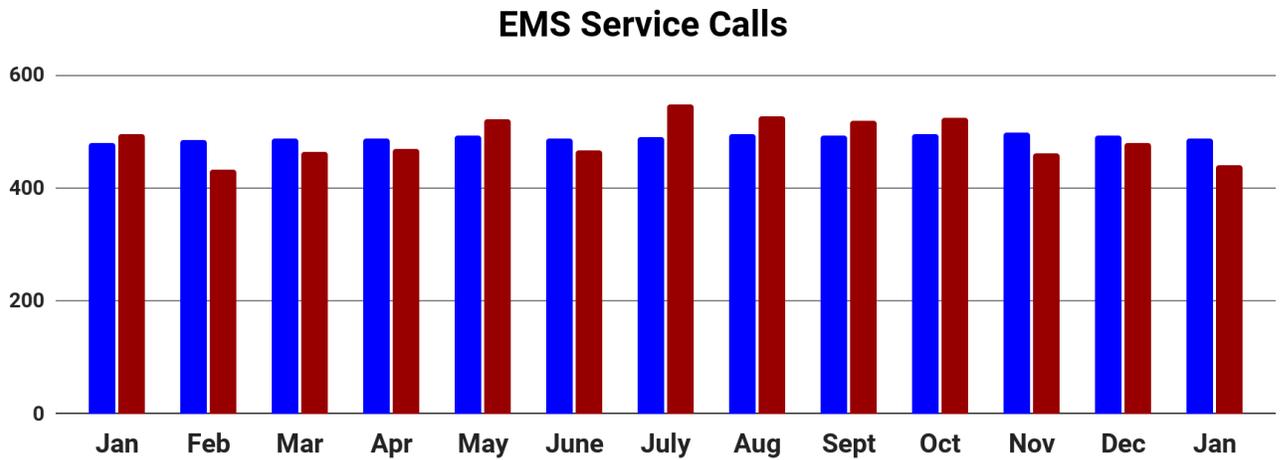


Average response time (minutes) for EMS related emergencies.

The blue line represents the 12 month average based on historical data.

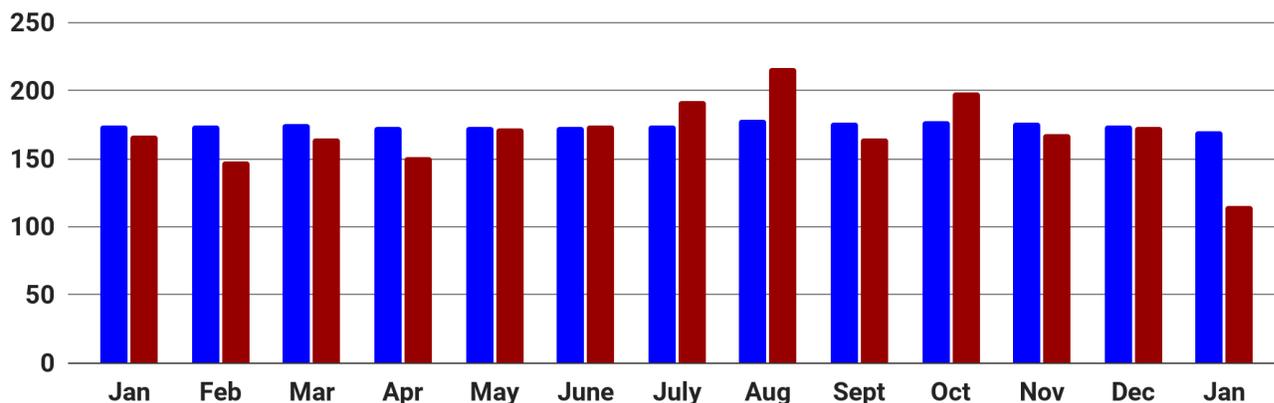


Average response time (minutes) for fire (non-EMS) related emergencies.
The blue line represents the 12 month average based on historical data.



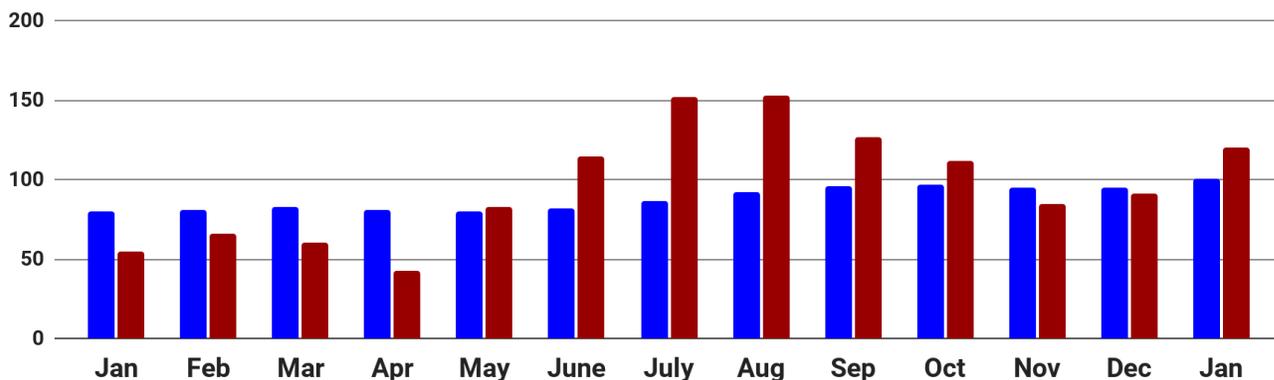
Calls for Emergency Medical Services (EMS)
The blue line represents the 12 month average based on historical data.

Fire Service Calls



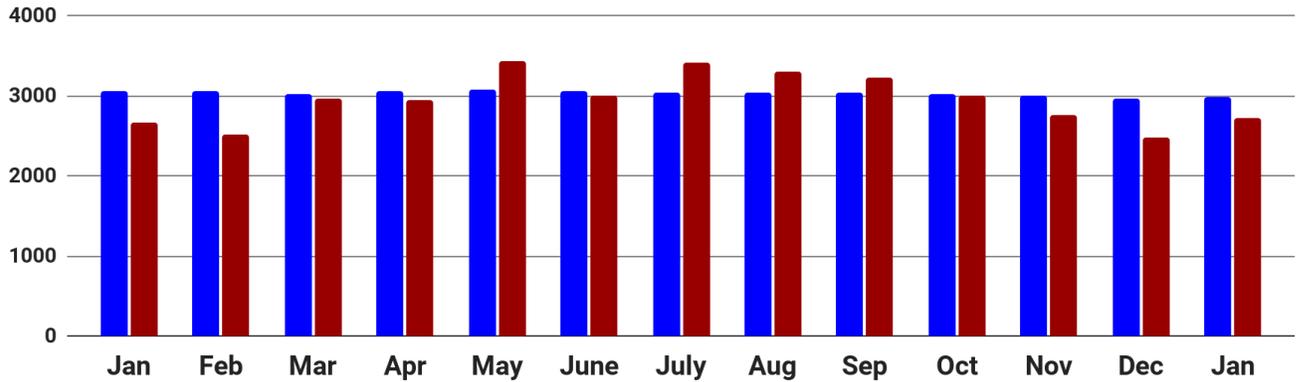
Service calls for Non-EMS related Emergency Services
The blue line represents the 12 month average based on historical data.

Reported Crime Statistics



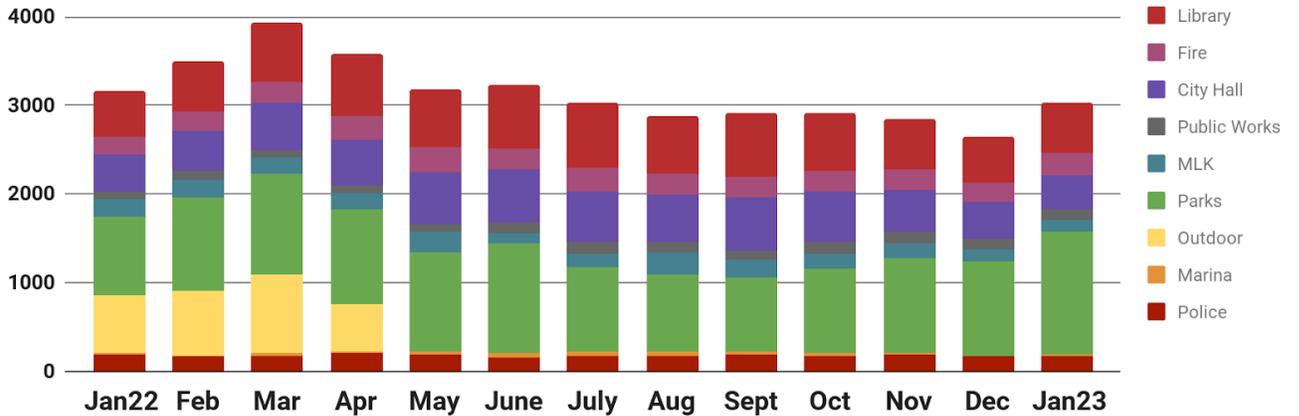
The Illinois Uniform Crime Reporting Program requires agencies to report the occurrence of offenses within the eight categories which are identified as Murder / Manslaughter, Criminal Sexual Assault, Robbery, Aggravated Assault, Burglary, Theft, Motor Vehicle Theft, and Arson.
The blue line represents the 12 month average based on historical data.

Police Department Calls for Service



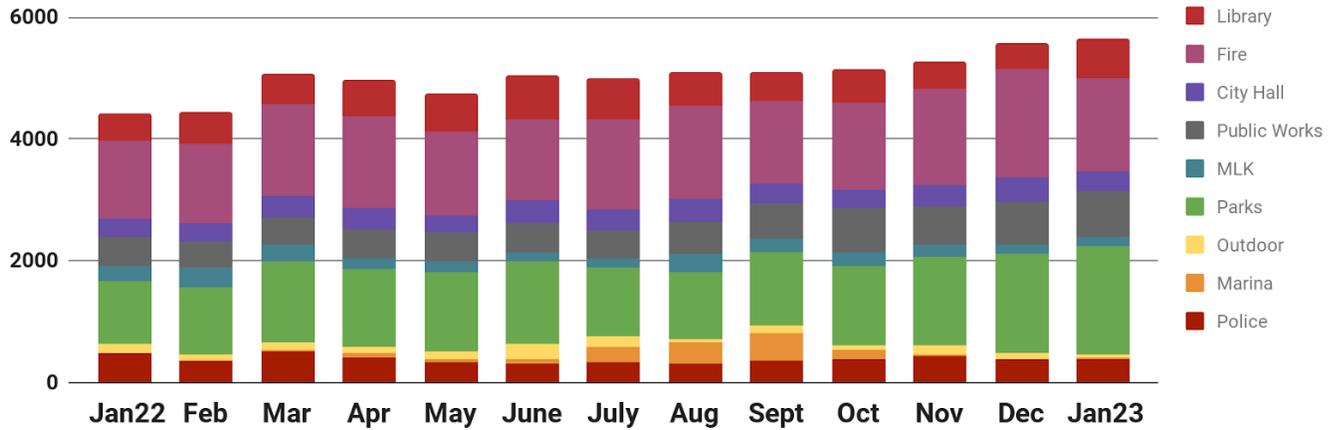
Calls for service include all received, dispatched, or self initiated police activities.
 The blue line represents the 12 month average based on historical data.

City Wireless Access & Connectivity - Number of Distinct Devices



This chart tracks unique wireless connections.

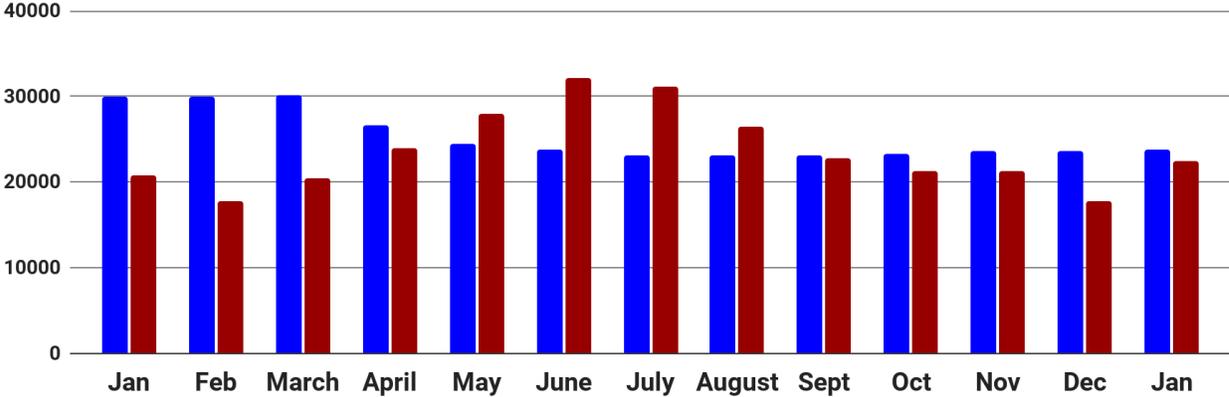
City Wireless Access & Connectivity - GB Transferred



This chart shows overall usage in GigaBytes transferred.

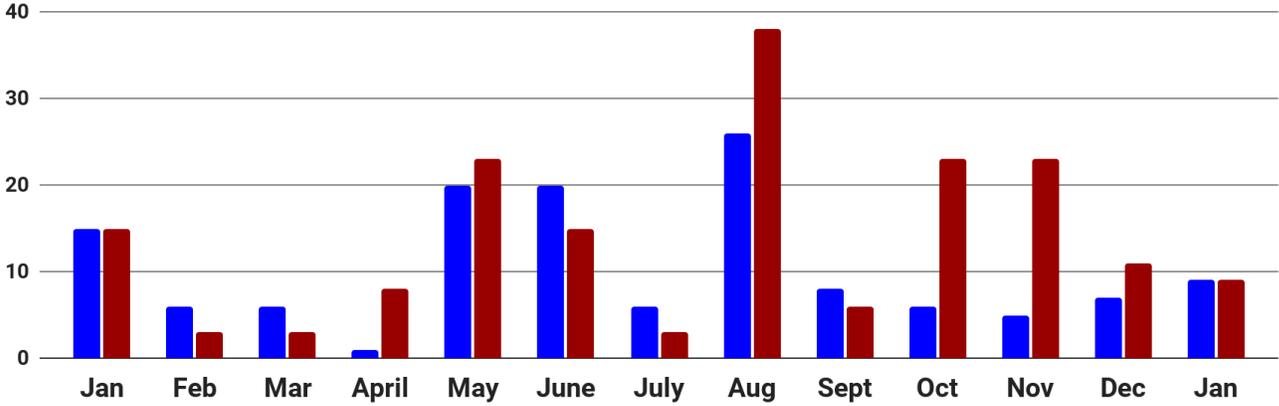
Top 5 Viewed City Web Pages - January 2023
1. Rock Island, IL – Index
2. Rock Island, IL – Fitness Center/RIFAC
3. Rock Island, IL – Job Search Online Application
4. Rock Island, IL - Refuse Collection Schedule
5. Rock Island, IL - Civic Alerts

City Website Visitors



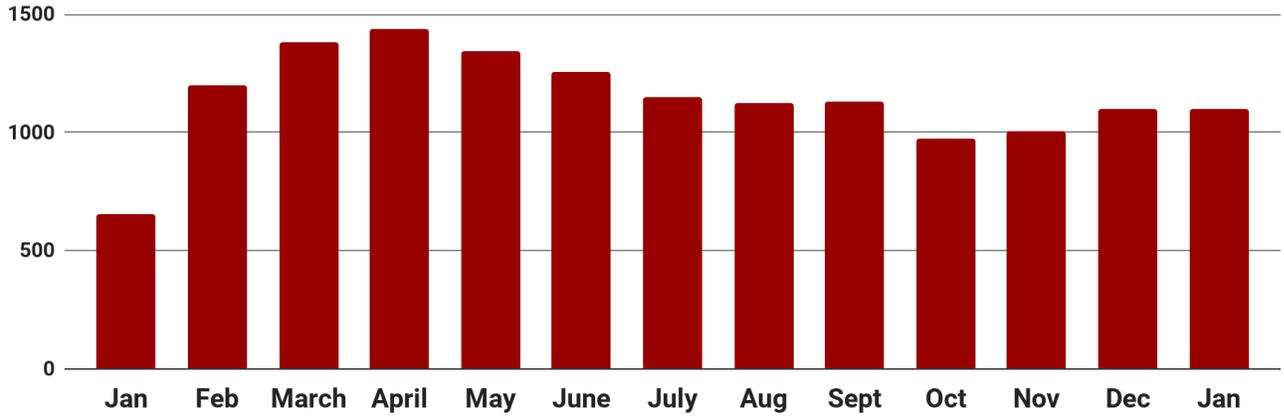
Unique website visitors, this does not reflect repeat visits or the pages viewed.
 The blue line represents the 12 month average based on historical data.

Liens Filed & Liens Released



The red column shows the number of liens filed. The blue column shows the number of liens released. The Finance Department is developing a bad debt recovery program and serves as an organization-wide resource actively managing and coordinating the lien process.

Recreation Program Enrollment



Monthly Parks and Recreation registrations and program enrollment.

RIFAC Attendance

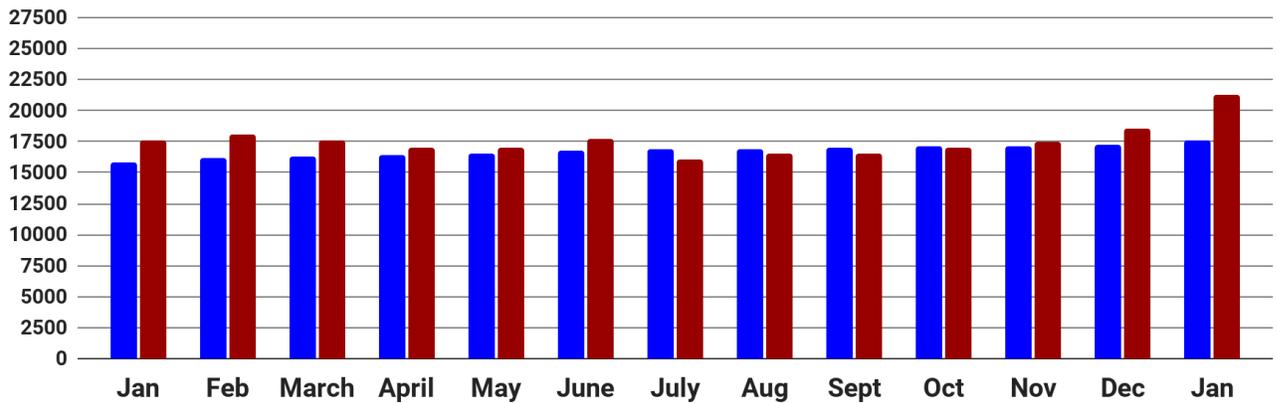
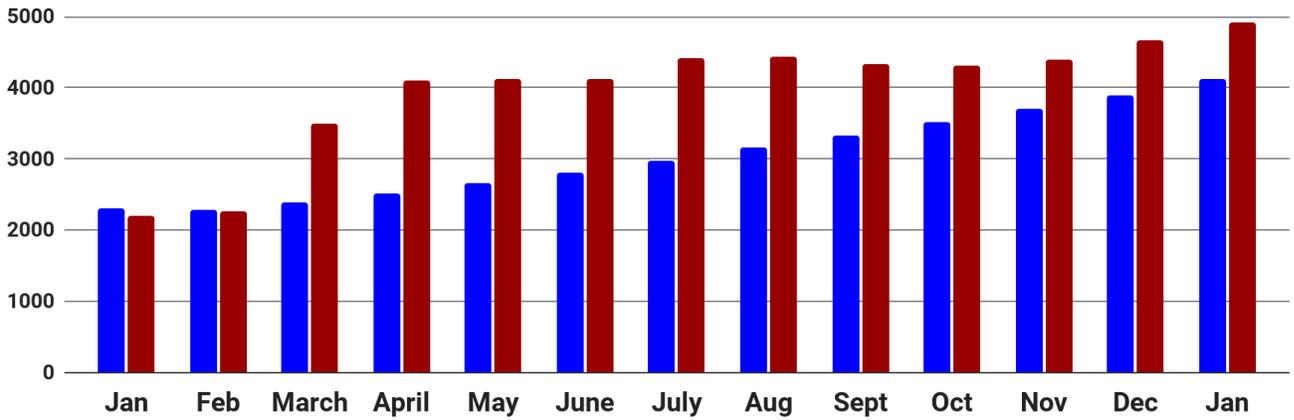


Chart illustrates RIFAC patronage not including program space outside of the fitness area.
The blue line represents the 12 month average based on historical data.

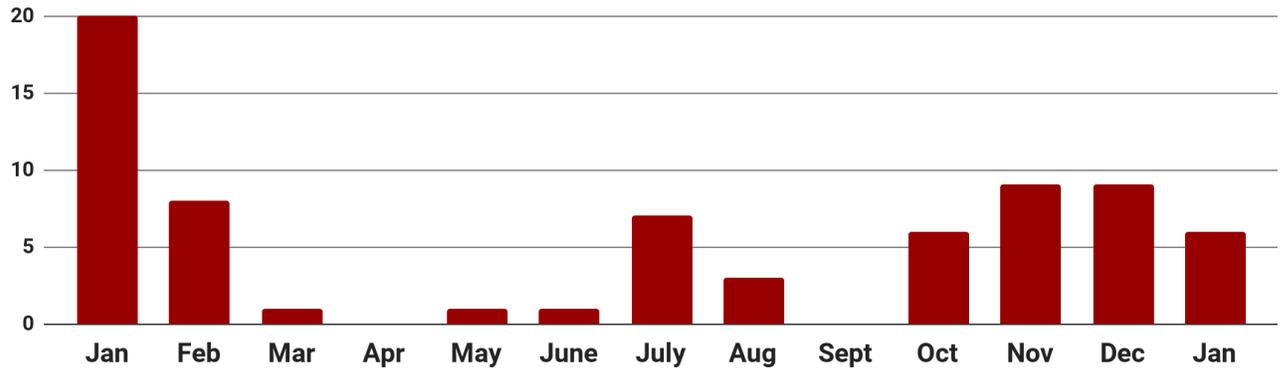
RIFAC Memberships



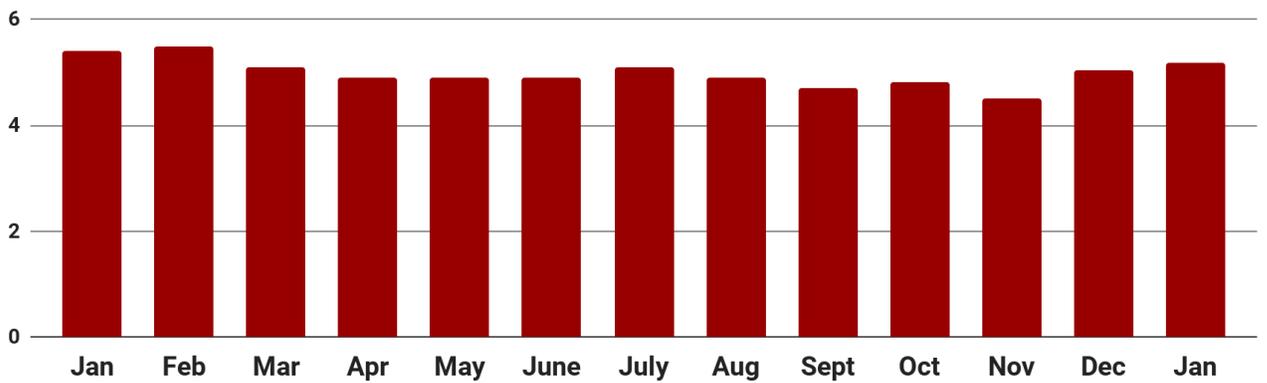
Active monthly RIFAC memberships.
The **blue** line represents the 12 month average based on historical data.

Top 5 Public Works Citizen Requests
1. Special Pickup
2. Refuse Miscellaneous
3. Garbage Miss
4. Water Leak - Outside House
5. New Lid Request

Water Main Breaks



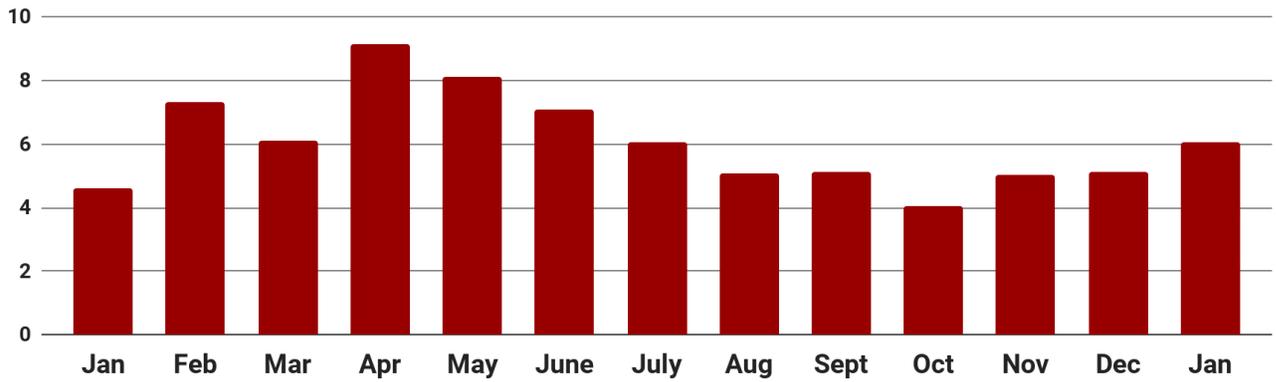
Drinking Water Treated (mgd)



This indicator measures the average daily production of drinking water at the Water Treatment Plant.

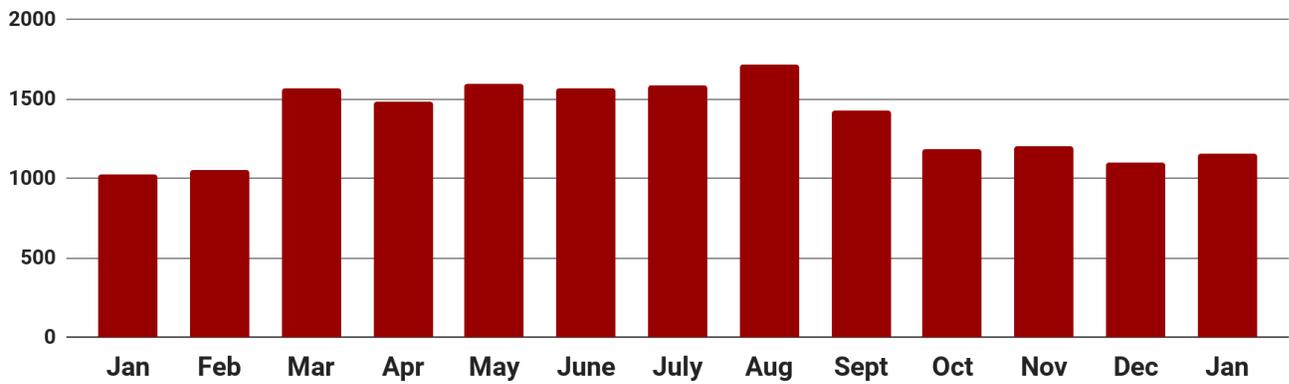
MGD=million gallons per day

Wastewater Treated (mgd)



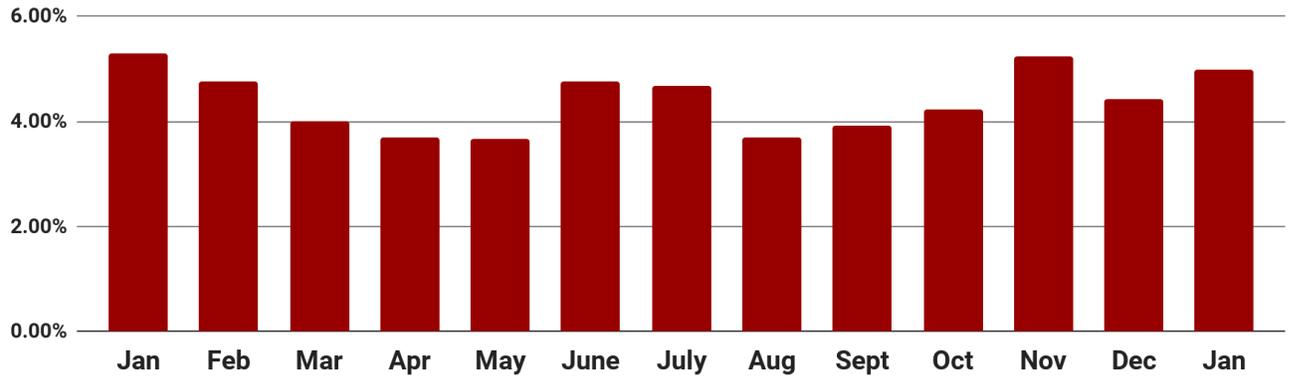
This indicator measures the combined average daily treatment of sewage at the Mill Street Wastewater Treatment Plant and the Southwest Wastewater Treatment Plant.
MGD=million gallons per day

Refuse Collected (Tons)



This indicator measures the tons of residential refuse collected by City crews.

% Waste Recycled



This indicator measures the tons of curbside recycling collected. Curbside recycling is collected by Midland-Davis.