



ROCK ISLAND
ILLINOIS

Monthly Operations Report

March 2023

EXECUTIVE SUMMARY

MONTHLY DEPARTMENT SUMMARY

This report has been cooperatively developed with the assistance of department directors and the Office of the City Manager and City Clerk. The document was developed with the intent to create an additional communications tool, which highlights ongoing and seasonal departmental activities.

The report is structured into two portions, one which outlines departmental activity and a second which depicts operations comparatively in graphic format. While the report may not answer every question, it is intended to give a snapshot of departmental operations on a monthly basis.

This report reflects the City's commitment to enhancing communication and the exceptional level of service provided by the City's dedicated and professional staff.

COMMUNITY AND ECONOMIC DEVELOPMENT DEPARTMENT

ECONOMIC DEVELOPMENT DIVISION

- Staff attended a Planning Commission Meeting, a meeting to discuss the future of the College Hill Housing Development area, a ribbon cutting event at Brick & Motor Boutique's new location, a business connection visit to ALM Positioners with the Quad Cities Chamber, and a meeting of the Hilltop Business Association.



- Staff hosted a meeting of the CIRLF Committee.
- ED Team members met with a variety of prospective and current business owners in Rock Island to discuss potential assistance for projects.
- ED Team members continued work on the virtual application and ARPA program policies and procedure edits.

COMMUNITY DEVELOPMENT DIVISION

- In Progress Projects: 4 jobs
- New Applications : 5
- Completed Projects: 5

- Sheri Rudolph - 1720 9th Street
- EDPL 8-2023



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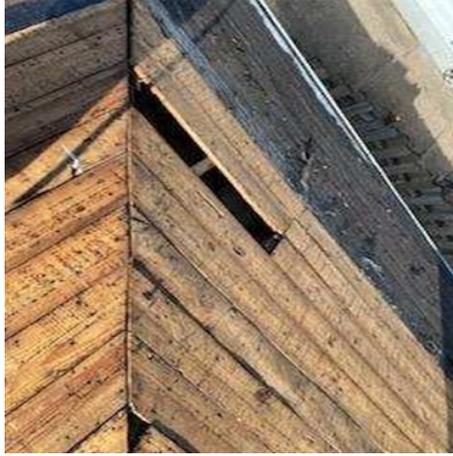


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- Bryan & Laura Hinds - 3205 26th Street
- NEDPL 10-2023



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- Bryan & Laura Hinds - 3205 26th Street
- EDPL 9-2023B



- Bryan & Laura Hinds - 3205 26th Street
- EDPL 9-2023A



- Sherry Fleming - 706 24th Street
- NEDPL 4-2022





- Lead Completed Projects: 1
- The Housing Officer position was filled by Jennifer Bote.
- The Denkmann Park Project started on March 20th.
- The Community Development Commission held their first meeting on March 6th.
- Staff attended the Housing Cluster Meeting on March 9th.
- Illinois Housing Development Authority - Strong Communities Grant extended the grant by 6 months.
- Staff continues to work on the rollout of the Illinois Housing Development Authority - Homes Repairs and Accessibility grant to start at the end of April.

PLANNING AND ZONING DIVISION

Tanner Osing

- Staff completed work on materials for the annexation of the Riverstone properties, which included notices to officials and report writing.
- Staff worked on developing a dataset for low-income housing in the downtown SSA.
- Staff gave a verbal offer for the open urban planner position, which was accepted.
- Staff completed an internal audit of the City-owned property inventory.
- Staff facilitated the sale of 7 city-owned properties that are currently vacant, residential lots. In 2022, the City sold 17 properties.
- Staff worked on public notices, letters to property owners, and staff reports for one (1) Board of Zoning Appeals case and one (1) Planning Commission case.
- Staff met with community partners to discuss the City's expansion of the Cultural Liaison Program.
- Staff researched flavored tobacco and vape regulations.
- Staff developed an updated postcard to Landmark property owners and a flyer for realtors/potential Landmark homebuyers that was reviewed by the Preservation Commission.
- The Board of Zoning Appeals held public hearings for five (5) variance requests that were ultimately approved.

- The Planning Commission held public hearings for three (3) cases, which included a Special Use Permit request, the rezoning of the Riverstone Properties, and amendments to the zoning code regarding tobacco & vape businesses. The Commission unanimously recommended the approval of all cases.
- Staff finalized the 2023 Annual Arts Action Plan, which was reviewed by the Arts Commission and approved by the City Council.
- Staff presented proposed updates to the City's Tobacco Ordinance and related zoning code amendments at a Study Session that were subsequently approved by the City Council.

Kathryn Douglass

- Made map of LMI data for Community Development Commission meeting
- Participated in a interview for the open Planner position
- Put together two Section 106 letters to be sent to the SHPO
- Prepared maps of Census Tracts and Blockgroups intersecting the SSA boundary
- Made contour map of area north of Botanical Center for the Planning Manager
- Added the "Upcoming 2023 Tax Auction Properties" to the CED Viewer
- Staffed the ARts Commission meeting which approved the recommendation of the Quad City Arts Action Plan for Rock Island
- Worked with the Police Department and Inspections Division on collection of service calls to areas of abandoned properties
- Put a complete Environmental review on the HEROS Practice area
- Listened to HEROS Tiering Webinar online
- Made maps and mailing lists for BZA2023-6 and BZA2023-7
- Made map for RILCO Subdivision
- Prepared a sign location map with 1000 foot buffer of parcels
- Prepared three Riverstone Annexation Section Maps with index grid map
- Generated maps and environmental document as required by HUD for one City Housing Program location
- Continued a "Massive Open Online Course" through ESRI on the newest mapping app ArcPro

INSPECTIONS DIVISION

The Inspections division started the hiring process for three positions: Office Assistant II, Office Assistant III, and Housing and Property Maintenance Inspector. The interviewing process has begun for the Office Assistant II position.

Staff has established the scope determination and framework to start the vacant and Abandoned/non-emergency demo assessments. So far, 29 properties have been assessed and documented with photographs. Staff has also begun uploading these parcels to create a layer on the CED GIS to map their proximity to schools, parks, and busy streets. Staff is currently going

through 6 months of police data to map the types of calls in the area of the structures.



Staff has begun using the new rental program inspection process and procedure that utilizes an emailed invite template, a new inspection report, and a rental inspection Google calendar for initial and compliance inspections. This has improved the efficiency of the rental program. Last February, 27 rental inspections were done, and 62 were done this February.

- Health Inspections
 - Initial Inspections - 26
 - Meet at site - 4
 - Complaint - 3
 - License/FB Tax - 1
 - Status - 9
 - Body Art - 1
- Building Inspections
 - Permits-198
 - Inspections-165
 - Notable Projects-
 - Martin Equipment Addition-3720 85th Avenue West
 - New home construction-30 Chippiannock

- RI Motor's new construction-2952 5th Avenue
 - Bally's Sports Book & Bar-777 Bally Blvd
 - Hill & Valley Renovation-350 44th Street
 - Slugger's in plan review-1228 3rd Avenue
 - YWCA-513 17th Street
 - Rock Island Dental Associates-2334 31st Avenue
 - Insurance King-3101 11th Street
 - Theo's Renovation-213 17th Street
- Code Enforcement
 - Housing Complaints & Inspections-50
 - Rental Inspections-59 units
 - Courtesy Nuisance Violations-37
 - Second Nuisance Violations-17
 - Habitual Nuisance Violations-9
 - Nuisance follow ups-40
 - 40 annual weed letters mailed to citizens for the upcoming weed season. 500 total letters will be mailed.

Rock Island Dental Associates-2334 31st Avenue, completed



YWCA-517 17th Street, in progress



Federal Building-1701 4th Avenue, in progress



Theo's Renovations-213 17th Street, in progress



HUMAN RESOURCES

- Regular full-time new hires - 7
 - Police Officer - 2
 - RIFAC Front Office Manager
 - Refuse Collector
 - Maintenance Worker - 2
 - Water Lab Technician
- Part-time new hires - 20
 - Library Branch Aide - 2
 - Whitewater Junction Staff Members - 15
 - Golf Course Staff Members - 3
- Critical open recruitment roles
 - Urban Planner III
 - Building and Property Inspector
 - Police Officer
- Employee terminations - 4
 - Full-Time
 - Police Sergeant - Retirement

- Urban Planner - Retirement
 - Housing Program Officer
 - Part-Time
 - Branch Library Aide
- Grievance Activity
 - IAFF - Payroll grievance - Grievance regarding back pay - This grievance has been resolved
 - IAFF - Suspension grievance - Grievance regarding the an employee suspension and return to work provisions - Arbitration scheduled for May
 - FOP - Termination Grievance - Grievance regarding an employee termination - This grievance has been resolved
- Benefits Administration
 - Healthcare Planning Committee - Presentation from Assured Partners regarding the specialized provider network within the Quad City Area. The network would allow better discounts to health plan members for designated procedures. .

FINANCE

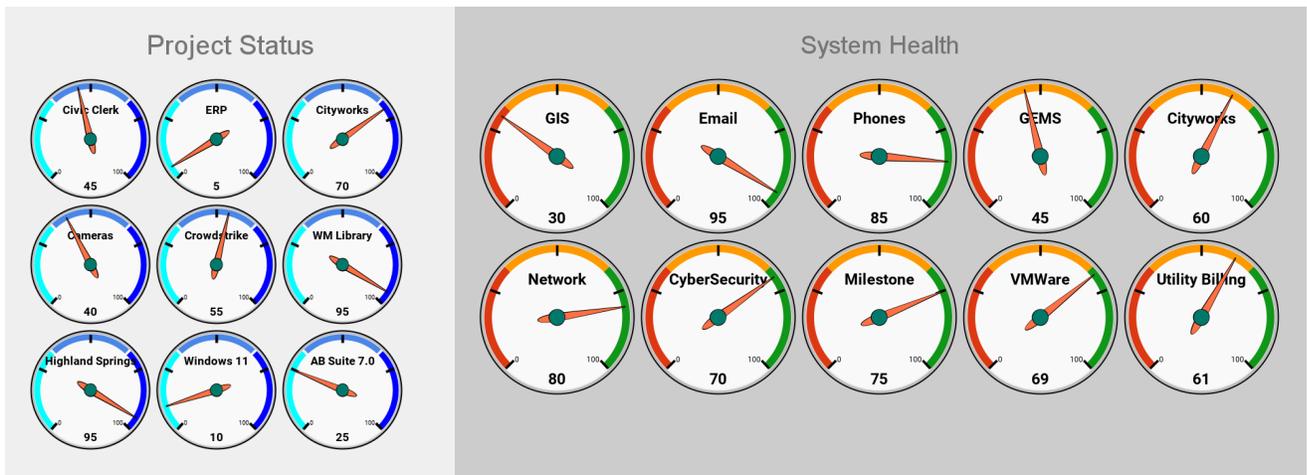
- Eight (8) liens were filed totaling \$5,699.96 and thirteen (13) liens were released totaling \$16,389.26.
- Audit work continues in preparation for the final fieldwork in April.
- Preparations underway for the 2024 budget. Staff is planning a kick-off meeting to provide guidelines and the calendar.
- Preparations underway for third quarter reporting including payroll and financial reporting.
- The Finance Director attended a two-day pension institute webinar through Illinois Government Finance Officers(IGFOA) and a Cashflow Forecasting webinar through the Government Finance Officers Association (GFOA).
- Cash and investments as of 02/28/2023 total \$62,598,240.

MARTIN LUTHER KING JR. CENTER

- Kick-off meetings were held for the workgroups of West End Revitalization. Members were oriented to the 5 impact areas and an overview of their scope of work.
- The 2022 impact report is complete
- Recruitment for Summer Day Camp staff is complete.
- MLK Staff completed SWOT analysis in preparation for strategic planning
- STEAM Lab construction document draft completed
- Afterschool program continuing to serve 65+ youth daily
- Prevention services within 6 RI/Milan schools with services project to reach over 2,000 youth
- Family Advocacy Center currently serving 80 families
- Our Community Health Worker engaged in three community events providing free COVID 19 tests

INFORMATION TECHNOLOGY (IT)

- The IT Department responded to 263 help requests during March, one of which was after hours or on the weekend.
- Training is progressing for the new Civic Clerk software.
- The City Software Team had additional meetings during March and the ERP project charter is now available for review. Project kickoff meetings are scheduled for April 17 and again on April 24. During the week of April 17th there will be several staff interviews taking place.
- The CrowdStrike cybersecurity product continues to expand and the partnership between the City of Rock Island and Rock Island County ETSB continues to grow. In a recent meeting with the State of Illinois further expansion was discussed via the Cyber Navigator Program.
- IT worked closely with the Park & Rec Department to bring the Highland Springs golf course back online during March.
- Options are being considered for placing security cameras at the intersection of 24th Street and 7th Ave.
- IT staff met with representatives of Unite Private Networks (UPN) to discuss possible expansion of Internet capabilities in Rock Island.
- IT staff met with representatives of Twin States Technical Services to review VMWare upgrade options.
- Twenty eight (28) new display screens were installed during the month of March at various city locations.



LIBRARY

Items of note:

- The Official Grand Opening of Watts-Midtown occurred on March 11 to great fanfare! More than 700 people attended the festivities and had wonderful things to say about the new location.

- The Mobile Library2Go is back out on the road with a regular route and now incorporating school stops for the remainder of the school year.
- We had an amazing Winter Reading Challenge this year! Our goal was for the community to read 150,000 minutes. They went above and beyond, clocking in 169,393 minutes!
- New York Times bestselling author, Nic Stone, visited the Quad Cities in March as a partnership program with Davenport Public Library, Rock Island Public Library, and both Davenport & Rock Island-Milan School Districts. It was a huge success, with many young adult inspired by Ms. Stone's stories and writing.
- The Seed Library opened in March, with more than 450 packets taken in just 2 weeks! RIPL was the first library in the Quad Cities to offer seeds to its community.
- The first large auditorium program at Watts-Midtown happened in mid-March with a "Tuneful Tuesdays" performance by the Irish Duo, Four Shillings Short, to a crowd of more than 100 attendees.

Fun Photos - March Events



Four Shillings Short



Avila finished 1000 Books Before Kindergarten



A happy couple had their engagement photos taken at the Downtown Library!



Teens popped in for some STEAM Programs at Watts-Midtown

PARKS AND RECREATION

- **Media**

I participated in a lot of media interviews to discuss the various projects that the department will be completing this year. The feedback has been overwhelmingly positive.

- **Eagle Scouts**

Staff and I met with two Eagle Scouts regarding their Eagle Scout projects. The scouts will be installing a Gaga Pit at Hodge Park. This will be exactly like the gaga pit that is in Lincoln Park. They will be a great addition to Hodge Park and public and summer camps will be able to enjoy the Gaga game on a brand-new court. The other project the scouts are taking on is refurbishing the picnic table shelters along the west side of Lake Potter. Last year a different group of scouts refurbished the east side picnic table shelters, so this will complete the remaining shelters on the west side of the lake for the community to enjoy.

- **IPRA Webinar Series**

I participated in the monthly IPRA webinar series. The IPRA webinar series allows staff to participate in continuing educational sessions on a monthly basis to obtain required CEU's for certifications. This, along with the annual IPRA conference, is an economical way to ensure staff certifications are current.

- **Firehouse #5**

I conducted several tours of Firehouse #5 at Douglas Park for the RFP for development that was released.

- **MLK Family Fun Day**

Staff and I met with MLK staff to discuss how we can work together on the MLK Family Fun Day event. The goal is to make this event a regional event. We will be meeting with Public Works later this month to tour MLK Park to discuss event needs.

- **OMA Training**

I completed my OMA training certification for 2023. This is a relief as I have been locked out of the state's system to take the training since December of last year.

- **Owner Training**

City staff and I went through owner training for the new clubhouse at Highland Springs. This training highlighted HVAC units, electrical systems and wiring systems for computers, phones and cameras.

- **Campground Feasibility Study RFP**

Public Works and I have completed the RFP for the campground feasibility study for Sunset Park and Pettifer Island. The RFP has been posted.

ARPA Projects Update – Note: All ARPA Project are Approved by City Council

- **Douglas Park**

Musco has delivered the lighting project material. Rock River Electric Inc. will begin work soon.

- **RIFAC**

Staff has been meeting with Streamline Architects to develop the scope of work at RIFAC for locker room remodeling, pool windows and other smaller projects. Once the scope has been finalized, it will go to the City Council for approval.

- **Highland Springs Clubhouse**

Asphalt work will begin soon where the old clubhouse was located and various other locations for parking and pathway work. The stamped concrete patio has been poured and will be stained this week. The pro-shop counter will be finished soon as well as the outdoor grilling station.

- **Denkmann Park**

This project is well underway. The concrete basketball courts have been installed. The poles, hoops and rims will be installed soon. It will also have basketball lines painted on. The exterior and interior walls have been poured. The playground has been painted and the shelter has been sandblasted. The shelter will be painted and landscaping will be installed.

- **Mel McKay**

The Department was successful in obtaining the State OSLAD Grant in the amount of \$347,500. This grant will be matched with ARPA funds to complete the project. We are waiting for the official award letter from OSLAD before work can begin.





PRESENTED BY LINCOLN CENTER & COMMON CHORD

JUNE 18TH
RHYTHM ON THE RIVER
BLACK MUSIC HERITAGE FESTIVAL
SCHWIEBERT PARK, ROCK ISLAND, IL



ADMINISTRATION

- 28 FOIA requests (9% increase over 03/2023)
- 15 licenses/permits
- 0 events processed
- 5 pending liquor license applications
- 1 new liquor license applications received
- 87 liquor license renewal letters and applications sent out
- 101 business license renewal letters and applications sent out, including new tobacco applications
- 21 letters to licensed video gaming establishments providing updates for renewal process
- 5 license renewal letters and applications sent to video gaming terminal operators
- Began preparing for submission of the quarterly ARPA report to the U.S. Treasury Department
- ARPA Program Manager began organizing the financial literacy pilot course and developed a partnership with Frank Perez with Bridge Investment
- Continued training on the new agenda management software with the launch date tentatively scheduled for the May 8th council meeting

- The City Clerk's Office met to discuss upcoming projects: record retention process and policy and maintaining and processing contracts and agreements.
- City Clerk/ARPA Program Manager organized and scheduled the software consultant to be on site the week of April 17th for the ERP project kickoff. Scheduled almost 40 different meetings with Plante Moran consultants and ERP staff users to discuss current processes and software capabilities.
- City Clerk/ARPA Program Manager and the Finance Director participated in the regional planning of the American Heart Association Walk scheduled on June 10, 2023 in Schwiebert Park. This is a partnership event with the City of Rock Island, City of Bettendorf, City of Moline and Scott County. All employees and family members as well as elected officials are encouraged to walk with the City of Rock team
- City Clerk/ARPA Program Manager served on the United Way Investment Panel.
- City Clerk/ARPA Program Manager along with City Manager Todd Thompson, Alderperson Dylan Parker and Alderwoman Judith Gilbert met with Visit Quad Cities team members to discuss a draft tourism RFP

COMMUNICATIONS

- March was filled with social media activity and press releases to media to promote the City, various events and local businesses including: the opening of Brick & Motor Boutique; the promotions of fire department personnel Assistant Chief Terry Smith, Lieutenant Joseph Schmieder and Lieutenant Darwin Burton; request for proposals for renovation of Firehouse No. 5; renovations and improvements to Hauberg carriage house; parks department Easter egg hunts; Coffee with a Cop March 24; the library's Seed Program; the opening of Saukie and Highland Springs golf courses postings for new members to serve on the Beautification Commission, Preservation Commission and Rock Island Downtown Alliance Board of Directors; and the posting of several City job openings.
- Approved numerous press releases from public works and parks departments prior to publication.
- Wrote Update Rock Island for Mayor Thoms and posted links with text on the City's website for the March 13 and March 27 city council meetings.
- Sent out roundup of media mentions to the mayor, council members and department directors at the end of every week.
- Kept mayor and council members informed through bi-weekly updates from department directors.
- Sent out press releases and coordinated with media for interviews and stories to promote the City's events and actions taken during council meetings.
- Attended and promoted ribbon cutting for Brick and Motor Boutique March 2.
- Promoted Alderwoman Jenni Swanson's 4th Ward town hall meeting held March 7 the Watts-Midtown Library branch.
- Pushed stories and promoted the state's OSLAD grant for pickleball courts at Mel McKay Park.
- Worked with CED to promote the regional workshop for the Statewide Historic Preservation Plan held at Hauberg Estate March 7.

- Posted on social media several times celebrating Women’s History Month.
- Coordinated media and press for the City’s multimillion agreement with Bally’s Casino.
- Coordinated media and press for the Watts-Midtown Library grand opening March 11.
- Coordinated media and press promoting the City’s partnership with Augustana College for the construction of tennis courts at Lincoln Park.
- Attended and photographed the St. Patrick Society Parade March 17 to promote on social media.
- Promoted the swearing in of new police officers Christian Dimaano and Ian Lopez.
- Celebrated Rock Island High School graduates Chrislyn Carr and Brea Beal on advancing to the Elite Eight and Final Four in the NCAA Women’s Basketball Tournament.
- Coordinated media interviews with Ald. Randy Hurt and John Gripp about possible campgrounds at Sunset Park.
- Promoted the Finance Department’s financial reporting award from GFOA.
- The City had a total number of 71 (positive) media mentions for March, a decrease from the 93 mentions in February.
- Scheduled Library Director Angela Campbell; Dan Gleason, Parks & Rec Special Events and Fundraising Manager; and Lisa Lockheart, publicity and outreach liaison for the library, as guests on WHBF’s Local 4 in the City’s slot Wednesdays in March. Angela Campbell promoted the Watts-Midtown Library branch grand opening on March 8; Dan Gleason promoted Parks Easter egg hunts, Bunny at Your Door, etc. March 22; and Lisa Lockheart talked about the seed library and spring library programs March 28.
- The City’s Facebook page picked up 127 new followers – an increase of 90 over February -- and the Twitter page picked up three new followers.

POLICE

- During the month of March all sworn personnel underwent annual in-service mandatory training and re-certifications.
- On March 2nd Chief Land and Lt. Ben Smith participated in a virtual training session on Recognizing and Investigating Emerging Firearms Crime sponsored by Project Safe Neighborhood.
- The Liquor Commission held a hearing on March 9th. The commission heard four cases involving liquor license violations.
- On Sunday, March 12th team RIPD participated in the Polar Plunge for Special Olympics held at Bally’s Casino & Hotel, with the team raising over \$2,200 for the Special Olympics!



- The Rock Island Police Department along with other Quad Cities law enforcement agencies coordinated with the US Secret Service for former President Trump's visit to Davenport on March 13th. The motorcade traveled through Rock Island during the visit.



- The Police Department provided traffic control and security during the St. Patrick's Day Parade on Saturday, March 18th.

- Efforts to recruit new officers for RIPD continued through the month of March with recruiters attending multiple career fairs. Police applicant testing was held on Saturday, March 11th and 25th. Nine applicants participated in testing with five passing the physical and written tests and moving on to the background investigation phase.



- Coffee with a Cop was held at Dunkin Donuts on Friday, March 24th from 8:00 - 9:00 am. The event was also attended by K9 Sparky Jackson and his handler Off. Bowman.

- Provided assistance to Riverstone Group with two oversize load escorts and traffic control through the City to reach the company's new concrete mixing facility on Mill Street.



- On March 27th two new probationary police officers, Christian Dimaano and Ian Lopez, were sworn into the Police Department.

FIRE

- Mutual Aid Structure Fire to 1037 19th Avenue, Moline on March 3rd
- Structure Fire on March 7th at 2124 37th Street
- Structure Fire Mutual Aid to Moline on March 14th at 2609 6th Avenue
- On March 22nd, RIFD responded to a Structure Fire at 18 Hillcrest Court
- Area Fire Chiefs met with the new Arsenal Commander on March 1st
- Swore in new Fire Officers on Friday, March 3rd (Assistant Chief Terry Smith, Battalion Chief Nicholas Thompson, Captain Jason Leemans, Lieutenant Joseph Schmieder, and Lieutenant Darwin Burton)

- During the month of March RIFD began Marine 31 training and placed our watercraft into service to begin the boating season
- Car Seat Inspection Station on Saturday, March 11th
- Fire Inspections have begun by fire on all commercial businesses and multiple occupancy residences
- Pediatric Advanced Life Support training was conducted for all line personnel
- Pilot Culinary Nutrition Class put on by Unity Point to encourage healthy cooking and eating at Fire
- MABAS 43 Technical Rescue and Hazardous Materials Training conducted for all area fire departments

PUBLIC WORKS

- 217 Special Pickups were completed
- 13 Property Abatements enforced
- 3,715 Curbside Recycling Program customers
- 70.17 tons of Curbside Recycling collected
- 1,306.71 tons of Refuse collected
- 2.62 inches of rainfall and 10.5 inches of snowfall for the Wet Weather Treatment System and Wastewater Treatment System combined
- Utility crews responded to 6 water main repairs.
- 4,229 Sewer Lateral Repair Program customers with 5 repairs this month.
- 4,870 Water Service Repair Program customers with 0 repairs this month.
- Water/Sewer Repair Program: McClintock is working on the projects as needed (see above).
- Augustana College continues to collect data for the service line inventory.
- Alley paving between 8 ½ Avenue and 9th Avenue from 27th to 28th Street.



- 28th Street Storm Sewer; 20th to 21st Avenues: Design has been nearly completed, awaiting personnel to free up to finish.
- Schwiebert Park Dock (2777): The floating dock work has been completed. The contractor has installed the gangway and they are working on electrical.

- 37th Avenue & 46th Street Reconstruction (2606). Construction has started with ¼ of 37th Avenue poured back. The remaining portion of 37th Avenue has been removed and the subgrade prepped.



- 22nd Street & 35th Avenue Water Main and Reconstruction: The survey and design work on this project is on hold depending on if it is moved to 2024 to fund the 11th Street Water Main Project.
- 19th Street Alley Sanitary Sewer Replacement: The survey and design work on this project has resumed for construction in 2023.
- 27th Street from 18th to 21st Avenue Sanitary Sewer Replacement: The survey and design work on this project has resumed for construction in 2023.
- Augustana Slough Sanitary Sewer Relocation: Preliminary plans are almost completed and this should be sent to the for review shortly. IEPA has 90 days to review the plans upon submission. Construction is planned for 2023.
- 36th Street from 12th to 14th Avenue Sanitary Sewer Replacement: A portion of the design work is completed. We will resume work on this project as personnel completes construction inspection work and design work on other projects for construction in 2023.
- 9th Avenue from 12th Street East of 15th Street Sanitary Sewer Replacement: A portion of the design work is completed. We will resume work on this project as personnel completes construction inspection work and design work on other projects for construction in 2023.

- 11th Street Water Main Replacement: Construction is on-going with structure rebuilds and adjustments.



- Downtown Plaza Projects: A design consultant has been selected and is waiting for council approval.

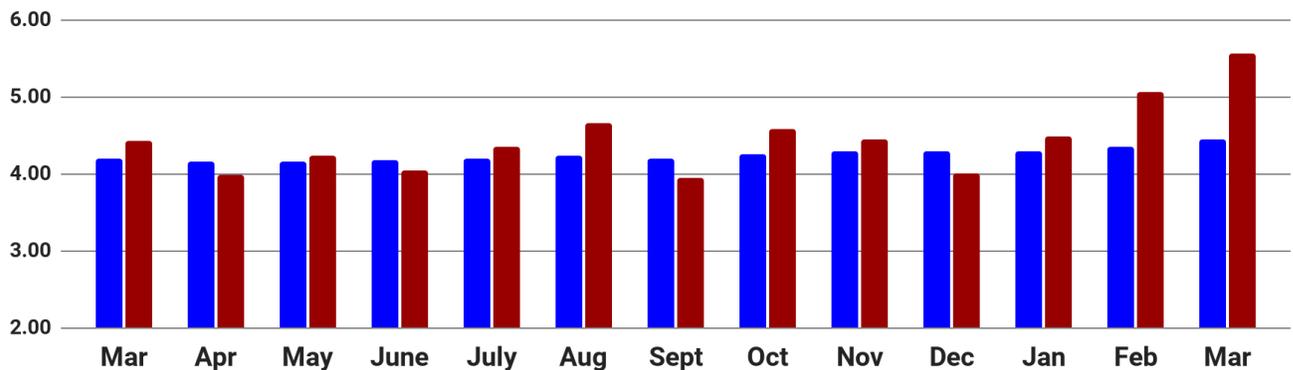
- 1st Avenue Reconfiguration and Road Diet, 15th Street to RIA Viaduct: IDOT has approved the Intersection Design Study (IDS). We were successful in obtaining \$2,250,000 in STBG funds for this project. We have received an engineering proposal from IMEG and are waiting on approval by the City Council.
- 31st Avenue Resurfacing, RI Parkway to 11th Street: IMEG has completed design work and this project is in the queue for an August letting.
- 30th Street Resurfacing/Reconstruction and Water Main Replacement, 5th to 18th Avenues: Hutchison was selected as the consultant to finish the design (Phase 2) of this project and design work is on-going as well as the necessary IDOT Paperwork.
- 2022 Utility/PCC/ACC/Brick Street Patching Program: The contractor has resumed work, when weather allows.
- 2022 Sod Replacement Program & 50/50 Tree Program: The contractor will resume when weather allows.
- RI Parkway Highway Safety Program: The contractor has placed all driving pavement and the water main off-set. They are to resume installation of the signals shortly. Construction is at about 85%.
- Downtown Parking Ramp/Lot: The contractor has completed removal of debris. They are working on underground electrical and pouring curb & gutter sections.





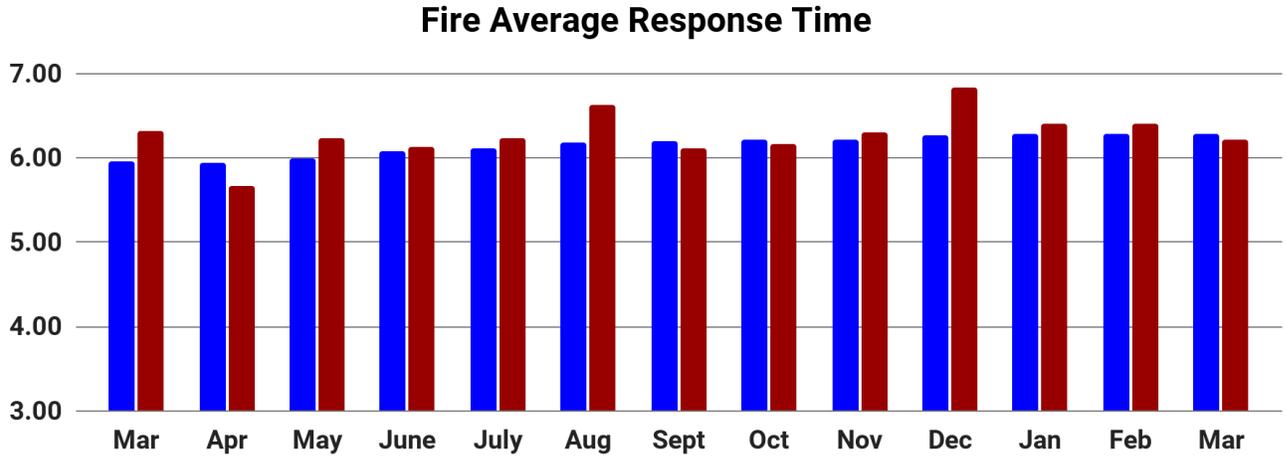
- 40th Street Bridge Repairs. The Environmental Survey Report (ESR) is being reviewed by IDOT. Plans and Specifications have been completed and are awaiting IDOT's final review. Funding for the reconstruction project is REBUILD Illinois Grants which requires IDOT approval.
- Levee Gatewell Pump Station L – This project was awarded \$500,000 from Senator Durbin and the funding was included in the funding bill passed by congress. We are working on the FEMA grant application necessary for funding approval.
- Budget/CIP/Grants: Engineering is working on the following funding opportunities:
 - 1 Bi-State completed a submittal for the Safe Streets for All (SS4A) and were successful. We are working with them on this planning document.
 2. ITEP Grant submittals for a multi-use path along 31st Avenue & the 45th Street/BH Road Intersection path.
 3. We have completed and submitted a RR Crossing Elimination grant application for the two crossings on 44th and 46th Streets, between 3rd and 4th Avenues.
 4. Engineering has completed and submitted the 11th Street; 31st/45th Aves project for possible RAISE Grant funding.

EMS Average Response Time

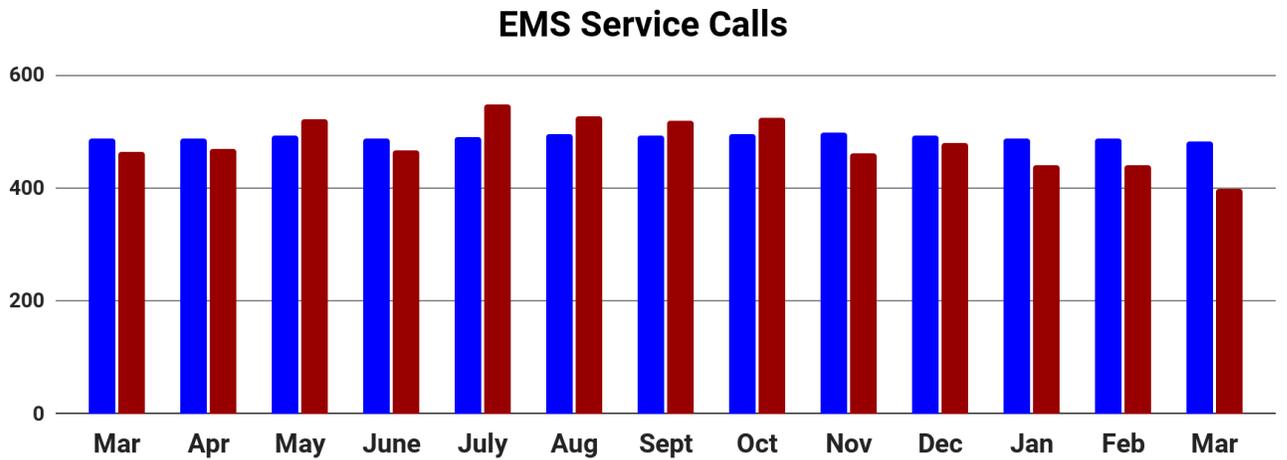


Average response time (minutes) for EMS related emergencies.

The blue line represents the 12 month average based on historical data.

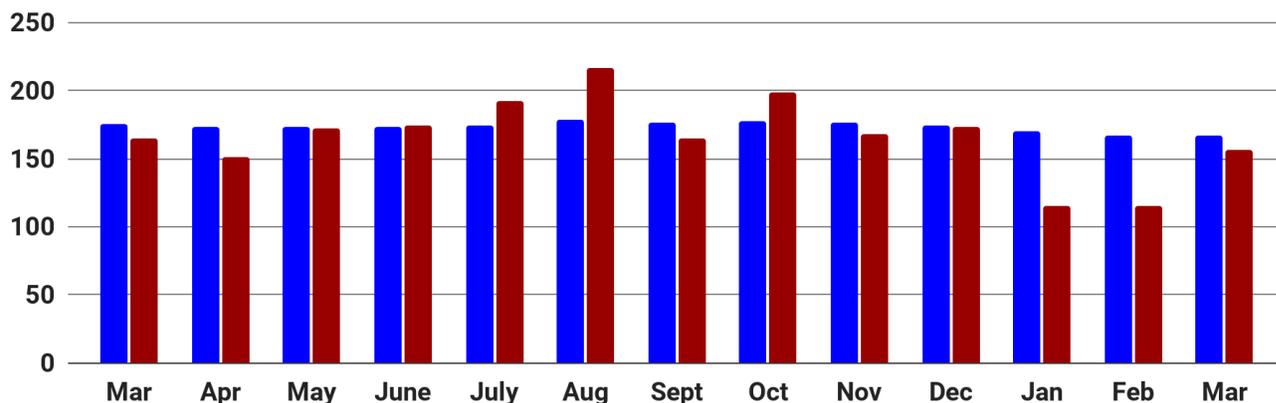


Average response time (minutes) for fire (non-EMS) related emergencies.
The blue line represents the 12 month average based on historical data.



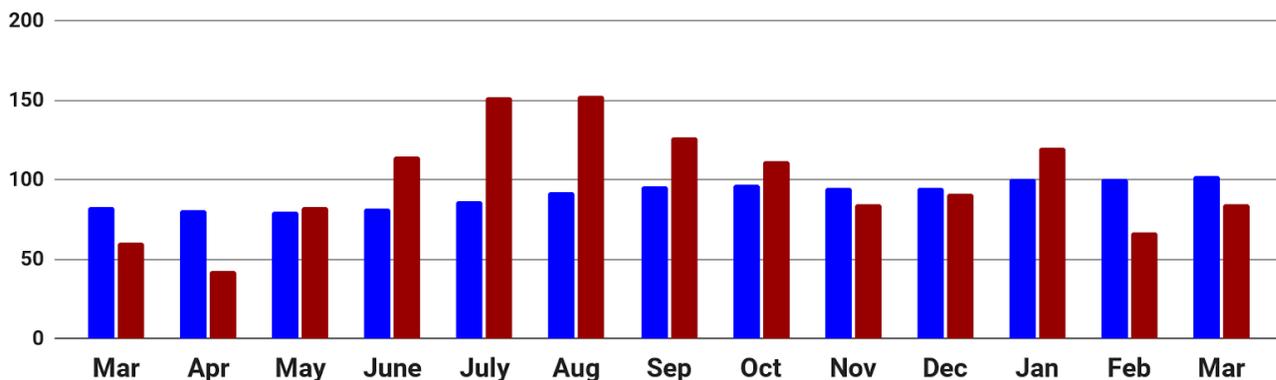
Calls for Emergency Medical Services (EMS)
The blue line represents the 12 month average based on historical data.

Fire Service Calls



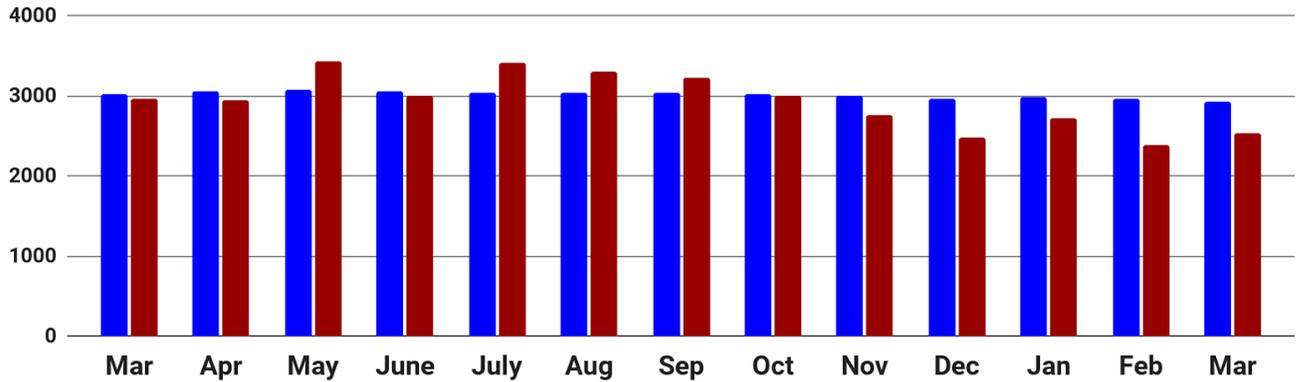
Service calls for Non-EMS related Emergency Services
The blue line represents the 12 month average based on historical data.

Reported Crime Statistics



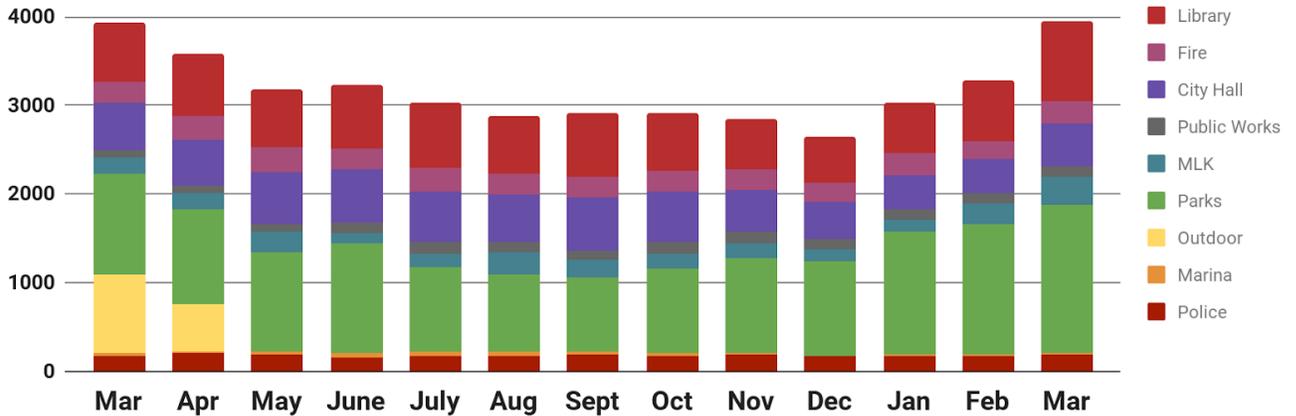
The Illinois Uniform Crime Reporting Program requires agencies to report the occurrence of offenses within the eight categories which are identified as Murder / Manslaughter, Criminal Sexual Assault, Robbery, Aggravated Assault, Burglary, Theft, Motor Vehicle Theft, and Arson.
The blue line represents the 12 month average based on historical data.

Police Department Calls for Service



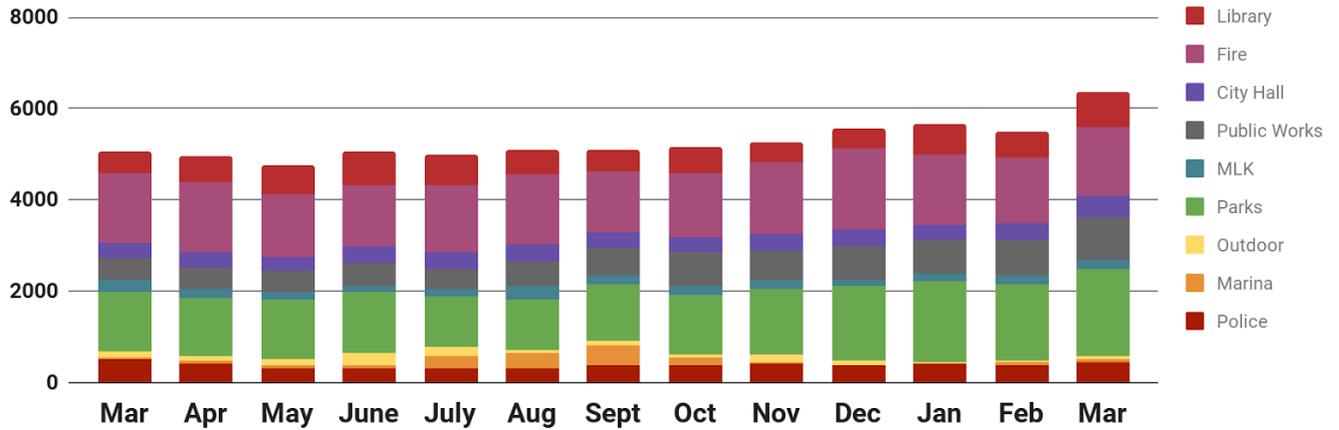
Calls for service include all received, dispatched, or self initiated police activities.
 The blue line represents the 12 month average based on historical data.

City Wireless Access & Connectivity - Number of Distinct Devices



This chart tracks unique wireless connections.

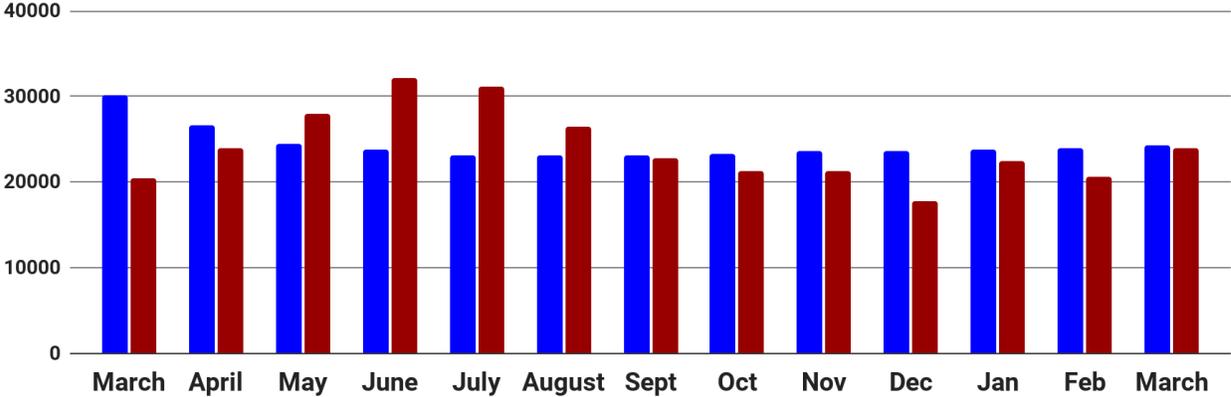
City Wireless Access & Connectivity - GB Transferred



This chart shows overall usage in GigaBytes transferred.

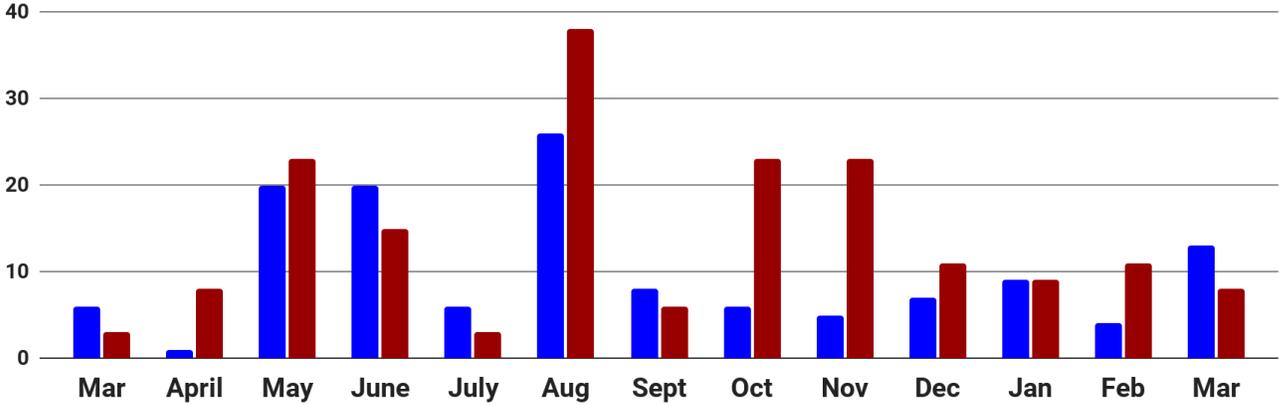
Top 5 Viewed City Web Pages - February 2023
1. Rock Island, IL – Index
2. Rock Island, IL – Fitness Center/RIFAC
3. Rock Island, IL – Job Search Online Application
4. Rock Island, IL - Refuse Collection Schedule
5. Rock Island, IL - Civic Alerts

City Website Visitors



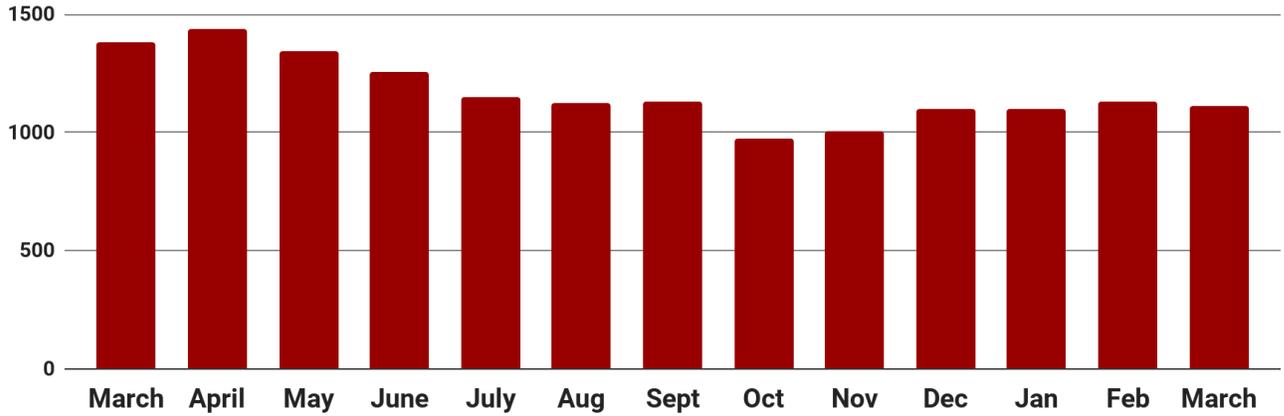
Unique website visitors, this does not reflect repeat visits or the pages viewed.
 The blue line represents the 12 month average based on historical data.

Liens Filed & Liens Released



The red column shows the number of liens filed. The blue column shows the number of liens released. The Finance Department is developing a bad debt recovery program and serves as an organization-wide resource actively managing and coordinating the lien process.

Recreation Program Enrollment



Monthly Parks and Recreation registrations and program enrollment.

RIFAC Attendance

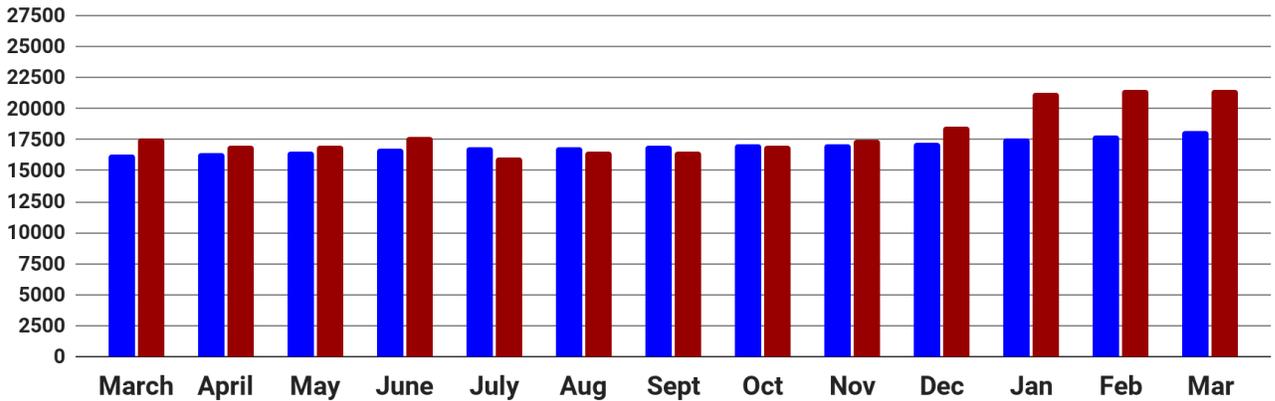
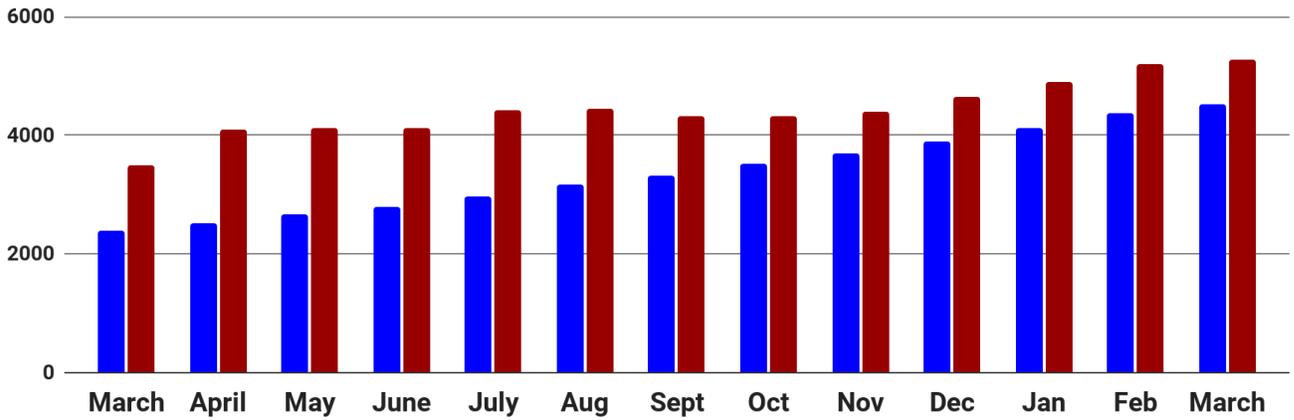


Chart illustrates RIFAC patronage not including program space outside of the fitness area.
 The blue line represents the 12 month average based on historical data.

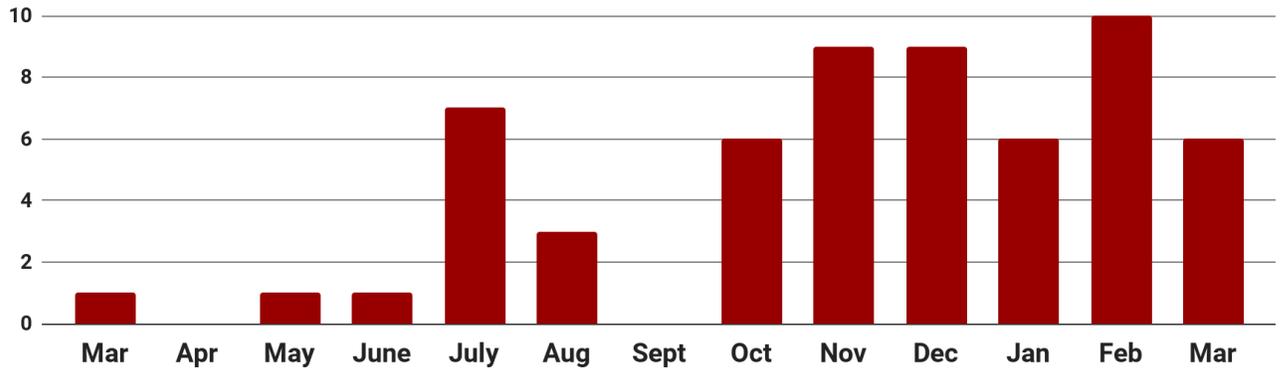
RIFAC Memberships



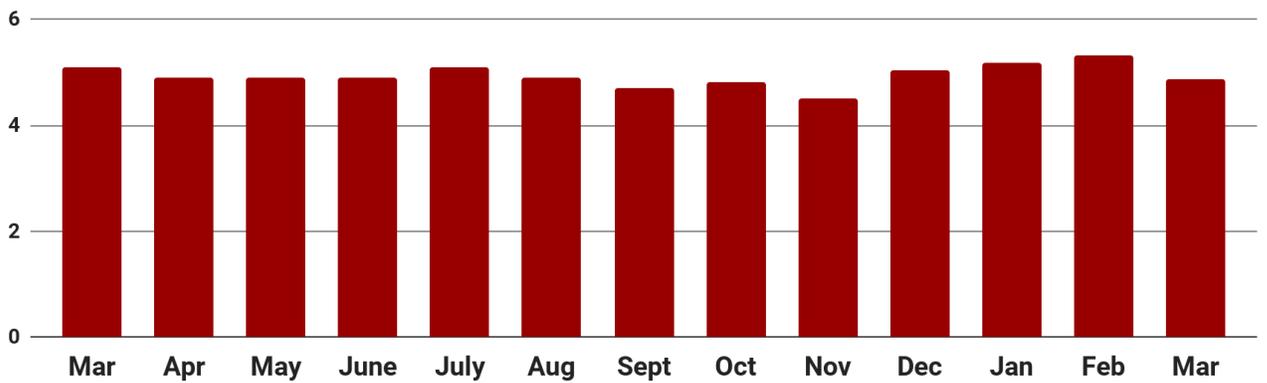
Active monthly RIFAC memberships.
The **blue** line represents the 12 month average based on historical data.

Top 5 Public Works Citizen Requests
1. Special Pickup
2. Refuse Miscellaneous
3. Garbage Miss
4. Water Leak - Outside House
5. New Lid Request

Water Main Breaks



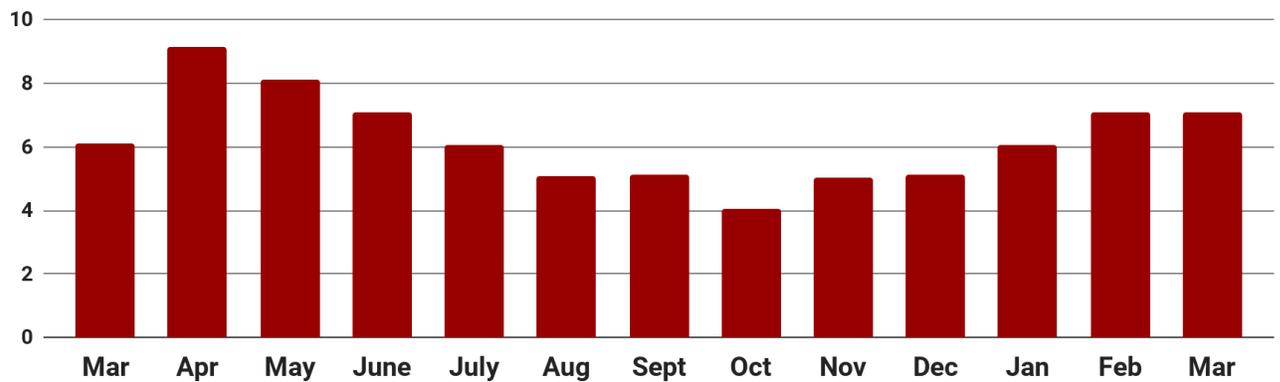
Drinking Water Treated (mgd)



This indicator measures the average daily production of drinking water at the Water Treatment Plant.

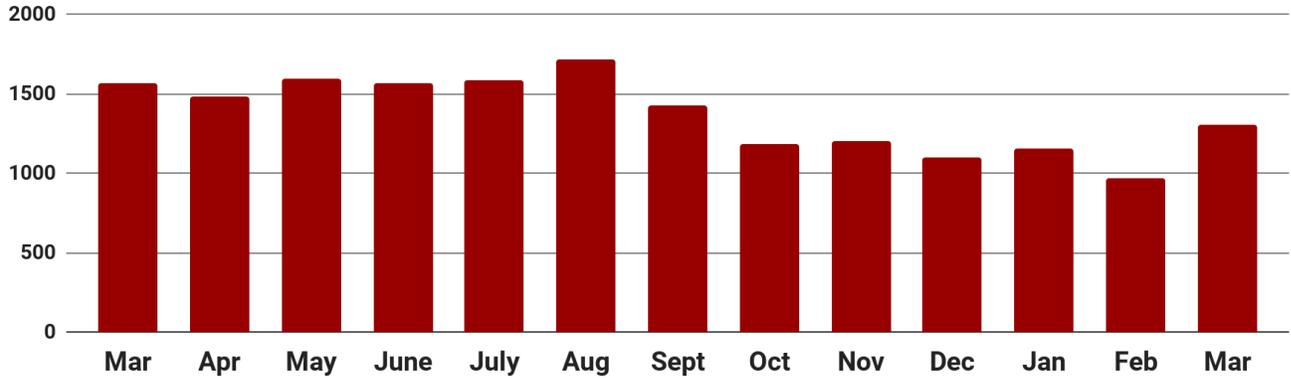
MGD=million gallons per day

Wastewater Treated (mgd)



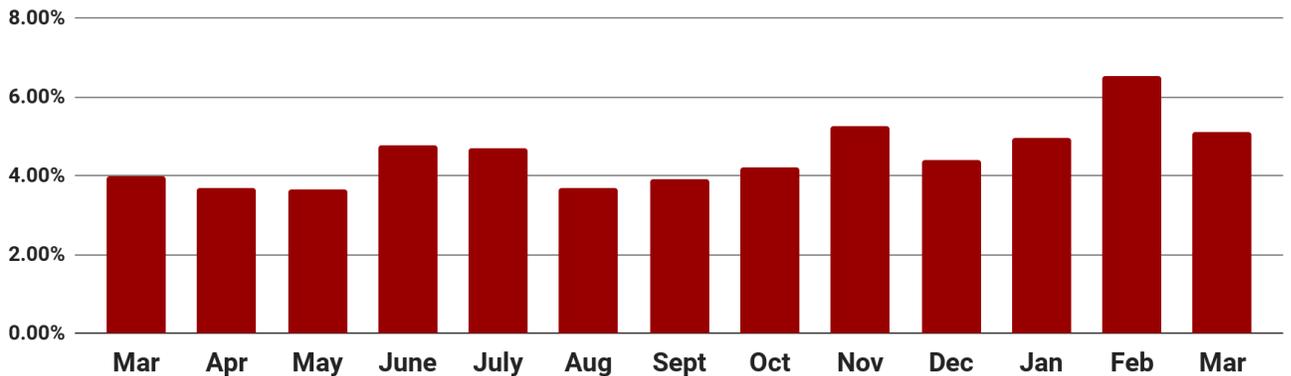
This indicator measures the combined average daily treatment of sewage at the Mill Street Wastewater Treatment Plant and the Southwest Wastewater Treatment Plant.
 MGD=million gallons per day

Refuse Collected (Tons)



This indicator measures the tons of residential refuse collected by City crews.

% Waste Recycled



This indicator measures the tons of curbside recycling collected. Curbside recycling is collected by Midland-Davis.