



ROCK ISLAND
ILLINOIS

Monthly Operations Report

April 2023

EXECUTIVE SUMMARY

MONTHLY DEPARTMENT SUMMARY

This report has been cooperatively developed with the assistance of department directors and the offices of the city manager and community engagement manager. The document was developed with the intent to create an additional communications tool, which highlights ongoing and seasonal departmental activities.

The report is structured into two portions: one which outlines departmental activity and a second which depicts operations comparatively in graphic format. While the report may not answer every question, it is intended to give a snapshot of departmental operations on a monthly basis.

This report reflects the City's commitment to enhancing communication and the exceptional level of service provided by the City's dedicated and professional staff.

COMMUNITY AND ECONOMIC DEVELOPMENT DEPARTMENT

ECONOMIC DEVELOPMENT DIVISION

- Staff continued work on economic development policies and procedures and economic development portal information uploads.
- Staff attended a Target Industry Study Presentation hosted by the Quad Cities Chamber of Commerce.
- Staff attended the spring meeting of the Illinois Tax Increment Association.
- ED team members met with a variety of developers and property owners regarding potential projects in Rock Island.
- Staff attended a meeting regarding programming for the Alternating Currents festival that will be held in August.
- Staff attended a business connection visit at InproSeal with staff from the Quad Cities Chamber of Commerce.

COMMUNITY DEVELOPMENT DIVISION

- Staff had two Community Development Commission meetings in April to discuss the 2022 CAPER, Public Service allocation and public comment sessions for the 2022 CAPER and 2023 Annual Action Plan.
- Staff completed HUD trainings for subrecipient management.
- Staff rolled out the new IHDA funded HRAP grant and has begun working on its first three projects.
- The fire house demolition contract has been signed and the process has begun with the prep work for demolition.
- Staff attended a conference held by Project Now called Rooting out Poverty. They provided eye-opening information about poverty. The Dubuque office shared information on neighborhood outreach and touched on their poverty plan.

Linda Gorman
931 23rd Avenue
EDPL 11-2023



Stephanie Dixon
1031 23rd Avenue
NEDPL 7-2023





2 fully completed projects
1 lead project in process
Denkmann Park completed.

Rehabilitation Projects in Progress:

- 4 emergency repairs
- 3 general rehabilitation repairs
- 1 general rehabilitation in the TARRP area

- 2 lead abatements on schedule for the month of May
- Denkmann Park Before



After





PLANNING AND ZONING DIVISION

Tanner Osing

- Staff worked with applicants and developed reports for five (5) Board of Zoning Appeals cases and two (2) Planning Commission cases including requests from 3 business owners.
- Staff continued making updates to the proposed Mobile Food Unit ordinance and gathered input from the Traffic Engineering Committee, Fire Department, Public Works, and the City's health inspector.
- Staff developed a report for a Certificate of Appropriateness for a property in the Highland Park Historic District. The Preservation Commission heard and approved the certificate at their April 26th meeting.
- Planning and zoning staff attended the 2023 Rooting Out Poverty conference hosted by Project Now.
- Staff filed tax exempt paperwork with the county for three (3) recent property purchases.
- The Planning Commission heard one (1) case regarding a major subdivision.
- The Board of Zoning Appeals heard one (1) case regarding an authorized use and sign ordinance variances.
- Staff worked on coordinating one (1) residential property sale.

April 2023 Activities - Kathryn Douglass

- Prepared letter, certificate of appreciation, photo on the City website, and arranged the meeting to place a sign for April Yard of the Month winner - Marvel Green of 31 Watch Hill Road.



- Worked with the Public Works team to build new vegetation control, landscaping, weed and feed, and master mowing webmaps for staff and contractors.
- Reconciled data updates done by the Public Works utilities GIS technicians.
- Put together four Section 106 letters to be sent to the SHPO.
- Updated the Available City Property For Sale map and sheet on the City website.
- Made maps of the area north of the Botanical Center for possible prairie planting for the planning manager.
- Staffed the Arts Commission meeting which approved the selection of four sculptures for the 2023 season of the Quad City Arts Sculpture Program. They are pictured below:



Tricky Situation - SW Library **High Steppin** - Five Pts Intersection **Grace** - Longview Park **Concentric** - Downtown Library

- Worked with administrative Secretary to distribute and collect Community Garden applications for 2023.
- Made three City Owned Property Sale maps.
- Created maps and mailing lists for five Board of Zoning Appeals cases - BZA2023-8, thru BZA2023-12.
- Made maps and mailing lists for two Planning Commission cases - PC2023-4 & PC2023-5.
- Prepared one-sign location map with 1,000-foot buffer of parcels.
- Prepared SSA Downtown Rental by Market Rate map.
- Generated maps and environmental documents as required by HUD for one City Housing Program location.

INSPECTIONS DIVISION

The Inspections division hired Sadie Reinbeck for the office assistant II position. Offers for office assistant III and property maintenance inspector were accepted and will begin June 2023.

Staff has established the scope of determination and framework to start the vacant and abandoned non-emergency demo assessments. Seventy seven properties have been assessed and documented with photographs. Parcels are being uploaded by staff in order to create a layer on the CED GIS to map their proximity to schools, parks and busy streets. Six months of police data is currently being processed in order to map the types of calls in the area of the structures. The first round of assessments has been added to GIS.

- Health Inspections
 - Initial Inspections - 27
 - Meet at site - 2
 - Complaint - 1
 - License/FB Tax - 2
 - Status - 7
 - Body Art - 3
- Building Inspections
 - Permits- 100
 - Inspections- 103
 - Notable Projects-
 - Martin Equipment Addition - 3720 85th Avenue West
 - New Home Construction - 30 Chippiannock
 - RI Motor's New Construction - 2952 5th Avenue
 - Bally's Sports Book & Bar - 777 Bally Blvd
 - Hill & Valley Renovation - 350 44th Street
 - YWCA - 513 17th Street
 - Insurance King - 3101 11th Street
 - Theo's Renovation - 213 17th Street
 - Federal Building 0 1701 4th Avenue
 - Habitat Home New Home Construction - 1920 9th Avenue

- Code Enforcement
 - Housing Complaints & Inspections- 51
 - Rental Inspections- 29 units
 - Courtesy Nuisance Violations- 21
 - Second Nuisance Violations- 10
 - Habitual Nuisance Violations- 3
 - Nuisance follow ups- 54
 - Annual weed letters mailed to citizens for upcoming season: 223
 - 500 total letters will be mailed out this year.

HUMAN RESOURCES

- Regular full-time new hires - 1
 - Automotive Mechanic
- Part-time new hires - 7
 - 7 Parks & Recreation Workers
- Critical open recruitment roles
 - City Attorney
 - Assistant to the City Manager - CED Director
 - Executive Assistant
 - Safety/Risk Manager
 - Office Assistant - CED
 - Policemen(multiple openings)
 - Firemen(multiple opening)
- Employee terminations - 0
- Grievance Activity
 - IAFF - Suspension Grievance

FINANCE

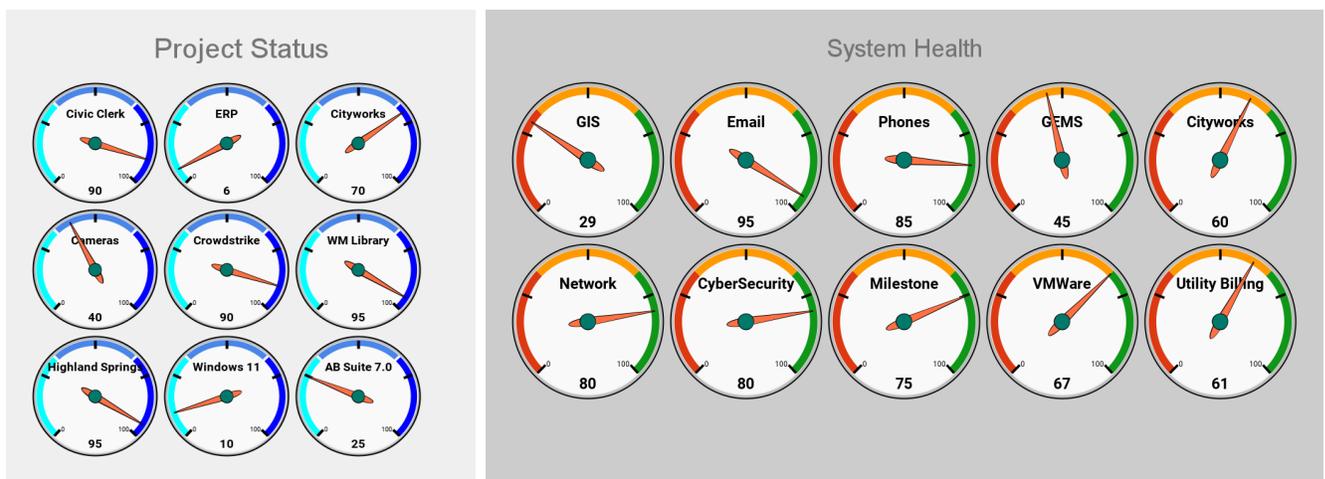
- Filed three (3) liens totaling \$1,248.55 and released six (6) liens collecting \$2,320.49
- 191 clerk licenses were mailed out totaling \$35,601.91
- First quarter payroll tax filing was completed and submitted
- Audit field work was performed
- Accounting staff attended Governmental Accounting training
- Payroll module was prepared for the CY2024 budget
- Grant information entered in the State of Illinois GATA System
- Finance staff attended a series of software interviews for the new software
- Finance staff attended IGFOA webinar – Understanding Moody’s Ratings
- Finance Director attended Fire and Police Pension Board meetings
- Cash and investments as of April 30, 2023 total \$61,672,497

MARTIN LUTHER KING JR. CENTER

- The Afterschool Program averaged 75 youth per day.
- Request for Prevention Services have risen 60% in the last quarter.
- The Family Advocacy Program holds a caseload of more than 80 families.
- The West End Revitalization Steering Committee met twice and held meetings and a work group meeting.
- The community health worker position will end in May.
- Family Fun Day will now include Polyrythms' Jazz Fest.

INFORMATION TECHNOLOGY (IT)

- The IT Department responded to 228 help requests during April, three of which were after hours or on the weekend.
- Training has concluded for the new Civic Clerk software and the system is going live during May.
- Several meetings took place during April with all departments to discuss needs for the upcoming ERP system.
- The CrowdStrike cybersecurity product has been fully deployed to most all workstations.
- Work began to place security cameras at the intersection of 24th Street and 7th Avenue.
- IT staff continue to meet with representatives of Twin States Technical Services to review VMWare upgrade options.
- The security cameras located at 15th Ave. and 15th Street; and 15 & 14 ½ have been repaired.
- IT met with Metronet to discuss broadband expansion options.



LIBRARY

Items of note:

- April 25th was the most special Library Workers Day ever! The Library Board brought staff delicious homemade food to celebrate the day. Staff also received a nice surprise from the Gas & Electric Credit Union, who dropped by all three locations with Nothing Bundt Cakes for honoring the day. We never felt so loved!
- National Library Week was celebrated during the last week of April. Special programs and events were shared with the community.
- We are very grateful to Blackhawk Township, who granted the library \$2,000 toward our Fine Free Lending initiative.
- The patio furniture for Watts-Midtown has arrived and is already being used.
- Work continues with the JCI project. We still haven't signed off on the contract since our new boiler has yet to be hooked up.
- The Milan-Blackhawk Board is planning on granting \$20,000 toward the installation of new HVAC units at the Southwest Library. The vote for this grant will happen at their May meeting. An RFP has already been released in preparation for the project.
- The first monthly Downtown Library book sale went well, with more than \$240 made in just three hours. The PALS are looking forward to the May event, and hope to have even more volunteers to help out.
- Summer Reading kickoff is May 31 at the Botanical Center with many partners booked to have tables and projects for the kiddos. Please join us from 4 to 6 p.m. that evening.
- Angela is out until June 26th on medical leave. There may not be a library "Operations Update" until July. Please continue reading the library board packet for the most up-to-date information.

Staff IDEA Committee (Inclusion, Diversity, Equity, and Accessibility)

- The April meetings brought about discussions of privilege. The group brought many different examples of their privilege, talked about our patrons and others who have different life experiences and discussed moving forward with empathy.
- The committee is doing a scavenger hunt with staff in May, and will discuss it at the all-staff meeting in June.
- The Committee will review the ADA Audit to read through an IDEA lens.
- The April IDEA Committee Newsletter was sent to staff, with many positive comments received.

RECENT UPDATES TO STRATEGIC PLAN

- Strategic Plan Implementation Items for 2023:
 - Goal 1 – Transformational
 - Within one year of opening the Watts-Midtown Branch, differentiate the library's FIVE locations (Downtown, Watts-Midtown, Southwest, Mobile, and Online) to clearly define how each can help transform lives in different ways. ***Draft in-progress.***
 - Goal 2 – Relevant

- ADA Audit – Begin planning & implementation in 2023 (late Q3) Draft Complete.
- Combine four service points into one – ARPA funding not approved; look for grants and sponsorships. Timeline TBD. Recently discussed at the Board Buildings and Grounds meeting. Still searching for funding and sponsorships. RFQ for architectural services has been released for accurate pricing. Responses due by May 31.
- Goal 3 – Equitable
 - Collection Audit for IDEA principles – late Q1 *Currently working with our vendor on this project. Results should be available by the beginning of July.*
 - Review all policies and procedures for IDEA principles (Q4 – no later than December 2023) *Waiting on the next Board Policy Review (most likely, in August)*
 - Evaluate the effectiveness of Fine Free Lending – Q4
- Goal 4 – Engaged
 - Evaluate the effectiveness of PALS – Q4

Fun Photos - April at the Library



James (& Kenny the Shark), Angela, and Thomas - posing for a photo for the RAILS Board during a recent tour.



Patio furniture installed at the Watts-Midtown Branch.



In 2011, a cute little girl posed for one of our website photos. The picture on the right is her getting her very own adult library card. Once a library user, always a library user!



Hug-a-Book Earth Day Celebration!



Skip-a-Long Story Time with Miss Sue!

PARKS AND RECREATION

Software Interview

Kim and I were interviewed by the software consultant for the new city software that is being sought out. We shared some of the challenges with the current software and discussed workflow. We are hopeful the new software will have integrated systems for payroll, time keeping, bill paying and budget reporting.

MLK Park

Park staff, public works staff and MLK staff met at MLK Park to identify needs for the expansion of the MLK Family Fun Day event. MLK staff intend for this event to continue to grow and become a regional attraction. Items discussed were parking, power, lighting, street closure and vendor locations.

IMPACT Award Ceremony

Todd and I attended the IMPACT Award Ceremony. The ceremony celebrates projects that utilize local union trades for projects. The Highland Springs Clubhouse project received

recognition; this was a very nice event. Many of the local unions provided financial support to the project, and we are very appreciative of that.

Protect All

Staff and I met with a Protect All rep for the RIFAC project. Protect All provides flooring for locker rooms that is non-slip and very durable and easy to maintain. Their product is a much better option than tile flooring. It does not crack or use grout that eventually fails.

Highland Springs Ribbon Cutting

A ribbon cutting was held at Highland Springs for the new clubhouse. The turnout was tremendous and we thank all those that made it out. This has been a great project and partnership that will benefit the community and youth for many years to come.

Park Inspections

Todd and I conducted our monthly park inspections with Public Works. We visited several park locations and checked work that has been completed and added items that will be addressed. The monthly inspection is very beneficial to everyone to see what is being accomplished and what is needed. The work is never done, but this process keeps everyone in the know and on task.

Mel McKay Park

Todd and I met Jeff Laxton, City of RI Construction Mgr, and Mike McCaw at Mel McKay Park to discuss the layout of the project. The next step is to get soil samples to ensure we know what we are working with so the subsurface is appropriate. The RFP will be ready once we have all of the preliminary information.

RTP Grant (Recreational Trail Program)

I met with the RTP Grant representative at Hodge Park. The Department has applied for an RPT Grant to construct a permeable walking path around the perimeter of the park. The inspection went well and we are hopeful to receive the grant.

ARPA Projects Update – Note: All ARPA Project are Approved by City Council

· Douglas Park

Rock River Electric Inc. has all of the wiring completed. MUSCO has just delivered the poles, so lights should be going up soon.

· RIFAC

Staff is working with Streamline Architects on completing the RFP with alternates. We are hoping to get it out to bid soon.

- **Highland Springs Clubhouse**

The majority of the asphalt work has been completed. The parking lot has been striped. The cart area fence poles have been installed. Hand railing will be installed soon.

- **Denkmann Park**

This project is nearly complete. The basketball courts have been painted, the shelter has been painted and the playground has been painted. There is still some hydroseeding and landscaping that needs to be done. The construction fencing has been removed.

- **Mel McKay**

The Department is working on the RFP. Soil testing will take place soon. This is important to ensure the correct subsurface is placed. We are hoping to get the RFP out soon.











ADMINISTRATION

- 12 FOIA requests (70% decrease over 4/2022)
- licenses/permits
- 4 events processed
- 2 pending liquor license applications
- 0 new liquor license applications received
- Completed and submitted the ARPA 1st Quarter Report to the U.S. Treasury
- Processed liquor and video gaming licenses renewals
- Processed various annual license and permit renewals including tobacco, urban chickens, and others
- Participated in several Civic Clerk trainings for the new agenda software to launch in May 2023

COMMUNICATIONS

- April was filled with social media activity and press releases to media to promote the City, various events and local businesses including: upcoming parks & rec projects and funding

sources; library events; RIFD Car Seat Inspection Station event; road construction projects; celebration of Rocky grad Brea Beal being drafted in the WNBA; National Public Safety Telecommunicators Week; National Child Abuse Prevention Month; Input on federal HUD and Community Development Block Grant spending (CAPER Report); free financial literacy classes for residents; Teacher of the Year awards ceremony at the Stern Center for RIMSD School District; flood protection efforts by the City; the Rooting Out Poverty conference hosted by Project NOW; and the posting of several City job openings.

- Approved numerous press releases from public works and parks departments prior to publication.
- Wrote Update Rock Island for Mayor Thoms and posted links with text on the City's website for the April 10 and April 24 city council meetings.
- Sent out weekly media mentions to mayor, council members and department directors every Friday.
- Kept mayor and council members informed through bi-weekly updates from department directors.
- Sent out press releases and coordinated with media for interviews and stories to promote the City's events and actions taken during council meetings.
- Issued a press release advising residents on the proper numbers to call for public works issues or to call MidAmerican for electrical outages or downed power lines following the April 4 storm and tornado.
- Continued with ongoing social media posts on cleanup instructions for residents and business owners following the April 4 storm and tornado.
- Coordinated media interviews following the fall of the Black Hawk statue on 11th Street during storm and its move to a public works facility for safe keeping.
- Worked with John Gripp to put out a press release summarizing Parks and Rec projects for the spring and summer and their sources of funding.
- Sent a press release and promoted free financial literacy classes for residents in recognition of April as National Financial Literacy Month.
- Traveled to Springfield with Mayor Thoms on April 19 to observe, photograph and video him as he spoke before the Executive Committee at the Capitol with State Rep. Gregg Johnson and Corn Belt Ports Director Chris Smith in support of SB1897. The bill would create the Rock Island Regional Port District, allowing the City to apply for federal funding that improves water infrastructure and facilities, including Sunset Marina. Followed up with promotion on social media of the day and approval by the committee.
- Attended and promoted ribbon cutting for the opening of the renovated Highland Springs Clubhouse and First Tee classroom.
- Coordinated media and press for the April 24 presentation of the Rebuild Downtown Rock Island project.
- The City had a total number of 86 (positive) media mentions for April, an increase from the 71 mentions in March.
- Scheduled Parks & Rec Director John Gripp, Mayor Thoms, Parks & Rec Asst. Director Todd Winter, and Events Manager Dan Gleason as guests on WHBF's Local 4 in the City's slot each Wednesday in April. John Gripp talked about spring and summer parks projects and their funding; Mayor Thoms addressed the future of the Black Hawk statue, progress of

federal courthouse and parking lot construction; Todd Winter talked about the new Highland Springs Clubhouse and First Tee classroom; and Dan Gleason promoted the community garage sale and vendor fair on April 29 in Longview Park.

- The City's Facebook page picked up 137 new followers – an increase of 10 over March.

POLICE

- The 29th Annual Illinois Quad Cities Citizens Police Academy graduation ceremony was held at the QC Botanical Center on April 9th.
- Sergeant Dy Robinson, FTO Sara Misfeldt, FTO Brianna Lonergan, and Officer Jasmine Jaime attended the 2023 Women in Criminal Justice Conference in East Peoria, which provides training in numerous different aspects of policing and helps to prepare female officers for future advancement and growth within the department.
- The Fire and Police Commission conducted interviews with four police applicants on April 18th and 19th. All four successfully passed the interviews and were placed on an initial eligibility list.
- Interviews with applicants for assignment as a School Resource Officer (SRO) were conducted by CID supervisors and officials from the Rock Island School District. A revised SRO agreement and an updated reciprocal reporting agreement were also submitted to the school district for review and approval.
- On April 20th, the Rock Island Police Department and the Austana Police Department, with the assistance of the Moline Police Department, Rock Island County Sheriff's Office and the Rock Island Fire Department, conducted an annual training event at the college.
- Coffee with a Cop was held on April 20th at Igor's Bistro.



- Chief Landi, along with Mayor Mike Thoms and Ward 6 Alderman Mark Poulos, attended the Rock Island County Child Advocacy Center Breakfast Fundraiser on April 25th at the Moline Club.
- Officer Drake Schroeder attended an Emergency and Evasive Vehicle Operations (EEVOC) Instructor Course at the Southern Illinois University-Carbondale from April 25th-27th.



- On April 26th, the Rock Island Police Department and the other Illinois Quad Cities law enforcement agencies joined with the Rock Island County NAACP and formally adopted the 10 Shared Principles of Trust at the MLK Center.
- Lt. James Morris and Sgt Nick Pauley attended the Illinois Police Accreditation Coalition conference in Oakbrook, Illinois on April 25th-26th.
- RIPD recruiters attended careers fairs at Western Illinois University on April 25th and at Scott Community College on April 26th.
- Probationary Police Officers McManus and McDonald graduated from the Police Training Institute law enforcement academy at the University of Illinois on April 27th.



FIRE

- Structure Fires
 - April 3rd: Mutual Aid to the City of Moline at 1109 14th Avenue
 - April 4th: Mutual Aid to the City of Moline at 5111 34th Avenue
 - April 8th: 1715 Lincoln Court. Received mutual aid from the Rock Island Arsenal Fire Department
 - April 9th: 1836 42nd Street: Detached garage fire
 - April 10: 1617 14th Street: Detached garage fire
 - April 23: 2618 23 ½ Avenue. Received mutual Aid from the Rock Island Fire Department.



- On April 4th, the Rock Island Fire Department responded to multiple calls from the confirmed tornado. Calls ranged from gas line ruptures from uprooted trees, trees on home and vehicles, and a collapse of a residential garage at an apartment building.

- Probationary Firefighter Toohey graduated the Illinois Fire Service Institutes Fire Academy.



PUBLIC WORKS

- 180 Special Pickups were completed
- 2 Property Abatements enforced
- 3,712 Curbside Recycling Program customers
- 59.83 tons of Curbside Recycling collected
- 1,390.25 tons of Refuse collected
- 16.06 tons of Yard Waste collected
- City Crews continue to collect branches and tree debris from the storm and EF1 tornado that swept through a portion of Rock Island on Tuesday, April 4th.
- Leaf collection was provided for residential refuse customers from Monday, April 10th through Friday, April 28th. Leaf bags were available at no cost starting on April 3rd.
- The flood strategy plan was implemented as the river rose which included installing pumps and closing gatewells. Water pump discharge hoses were placed across the Rock Island portion of the bike path and portions of the bike path were closed due to high water and will remain closed until the river level falls below 16 feet. The temporary flood panels were installed. The Sunset Marina fuel dock closed and pump out service was discontinued. The lower road was closed to vehicle traffic

and temporary walkways for pedestrian access to the docks were installed. Sunset Drive from 31st Avenue to the Park Shelter and Skafidas Parkway was closed.

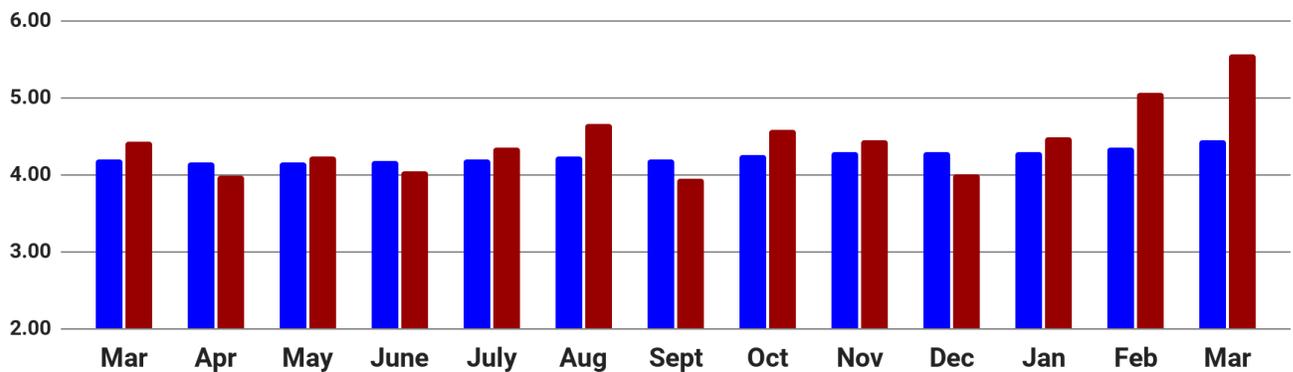


- 1.22 inches of rainfall for the Wet Weather Treatment System and Wastewater Treatment System combined
- Utility crews responded to 0 water main repairs.
- 4,279 Sewer Lateral Repair Program customers with 4 repairs this month.
- 4,907 Water Service Repair Program customers with 2 repairs this month.
- Water/Sewer Repair Program: McClintock is working on the projects as needed (see above).
- Augustana College continues to collect data for the service line inventory.
- Alley paving between 8 ½ Avenue and 9th Avenue from 27th to 28th Street. – The water main was discovered within a foot, instead of at least 5 feet, of the pavement. It was necessary to remove and replace about 140 feet of the water main to provide sufficient depth to prevent freezing. The contractor replaced the water main at this location to a depth of 5 feet and replaced the concrete alley surface. This project is completed.
- 28th Street Storm Sewer; 20th to 21st Avenues: Design has been nearly completed, awaiting personnel to free up to finish.
- Schwiebert Park Dock (2777): The floating dock work has been completed with the exception of one punch list item which will occur when river levels subside.
- 37th Avenue & 46th Street Reconstruction (2606). Construction is ongoing. The contractor has completed 37th Avenue and ½ of 46th Street. They are working on the remaining portion of 46th Street and the 36th/46th intersection.

- 22nd Street & 35th Avenue Water Main and Reconstruction: The design work on this project is on hold due to flood duties and a shortage of engineering personnel.
- 19th Street Alley Sanitary Sewer Replacement: The design work on this project is on hold due to flood duties and a shortage of engineering personnel.
- 27th Street from 18th to 21st Avenue Sanitary Sewer Replacement: The survey and design work on this project has resumed for construction in 2023.
- Augustana Slough Sanitary Sewer Relocation: Preliminary plans are almost completed and this should be sent for review shortly. IEPA has 90 days to review the plans upon submission. Construction is planned for 2023.
- 36th Street from 12th to 14th Avenue Sanitary Sewer Replacement: The design work on this project is on hold due to flood duties and a shortage of engineering personnel.
- 9th Avenue from 12th Street East of 15th Street Sanitary Sewer Replacement: The design work on this project is on hold due to flood duties and a shortage of engineering personnel.
- 11th Street Water Main Replacement: Construction is on-going with structure rebuilds and adjustments.
- Downtown Plaza Projects: A design consultant has been selected and approved by City Council. They are currently working on preliminary design concepts.
- 1st Avenue Reconfiguration and Road Diet, 15th Street to RIA Viaduct: IDOT has approved the Intersection Design Study (IDS). We were successful in obtaining \$2,250,000 in STBG funds for this project. The engineering proposal from IMEG was approved by the City Council. IMEG has resumed work on the final design.
- 31st Avenue Resurfacing, RI Parkway to 11th Street: IMEG has completed design work and this project is in the que for an August letting.
- 30th Street Resurfacing/Reconstruction and Water Main Replacement, 5th to 18th Avenues: Hutchison was selected as the consultant to finish the design (Phase 2) of this project and design work is on-going as well as the necessary IDOT Paperwork.
- 2022 Utility/PCC/ACC/Brick Street Patching Program: The contractor has resumed work.
- 2022 Sod Replacement Program & 50/50 Tree Program: The contractor will resume when sod fields reopen.
- RI Parkway Highway Safety Program: This project is completed.
- Downtown Parking Ramp/Lot: The contractor has completed removal of debris and underground work. They are working on paving the sidewalk and pavement sections.
- 40th Street Bridge Repairs. We have submitted a design exception to IDOT and are awaiting its return. Funding for the reconstruction project is REBUILD Illinois Grants which requires IDOT approval.

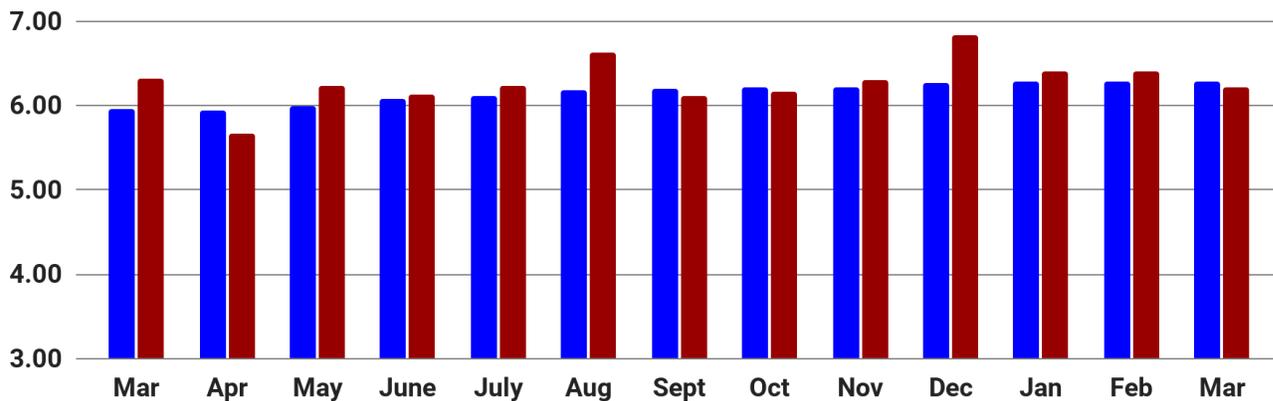
- Levee Gatewell Pump Station L – This project was awarded \$500,000 from Senator Durbin and the funding was included in the funding bill passed by congress. We are working on the FEMA grant application necessary for funding approval.
- Engineering has been performing 24-hour levee inspection for the period of April 24th through April 4th. Currently performing once-a-day inspection of the levee since April 24th.
- Budget/CIP/Grants: Engineering is working on the following funding opportunities:
 - 1 Bi-State completed a submittal for the Safe Streets for All (SS4A) and were successful. We are working with them on this planning document.
 2. ITEP Grant submittals for a multi-use path along 31st Avenue & the 45th Street/BH Road Intersection path were not funded. Have meetings with IDOT scheduled for a debrief on these projects so they can be improved upon for the next period.
 3. We have completed and submitted a RR Crossing Elimination grant application for the two crossings on 44th and 46th Streets, between 3rd and 4th Avenues and are awaiting the announcement of awards.
 4. Engineering has completed and submitted the 11th Street; 31st/45th Aves project for possible RAISE Grant funding and are waiting on award announcement.

EMS Average Response Time



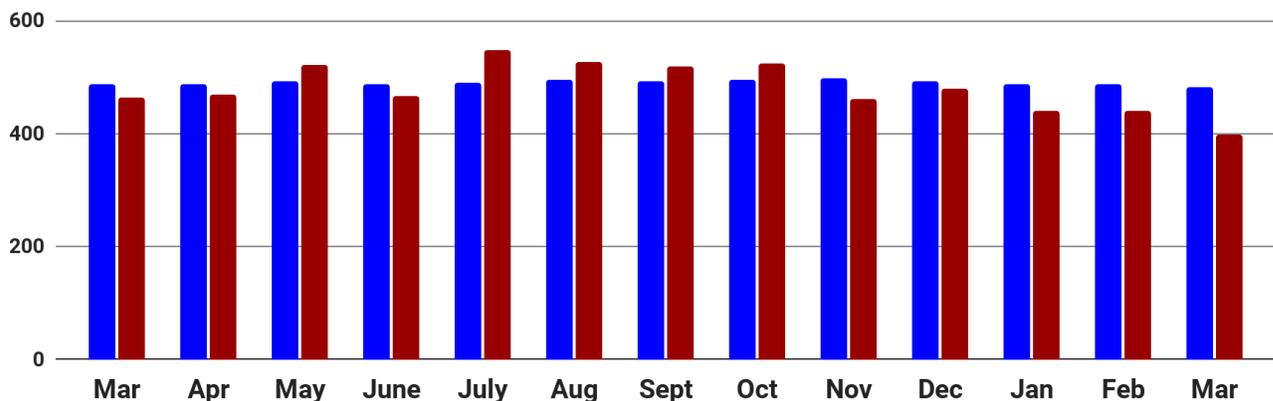
Average response time (minutes) for EMS related emergencies.
 The blue line represents the 12 month average based on historical data.

Fire Average Response Time



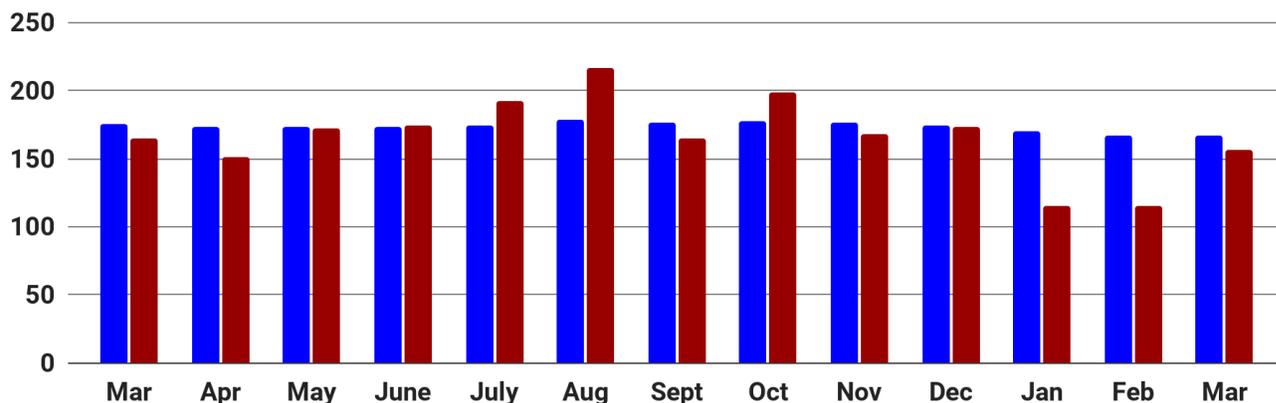
Average response time (minutes) for fire (non-EMS) related emergencies.
The blue line represents the 12 month average based on historical data.

EMS Service Calls



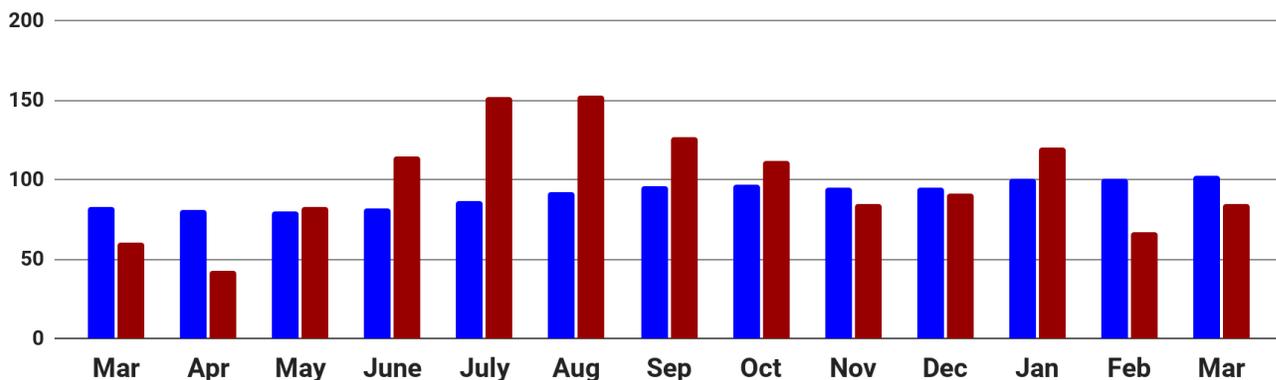
Calls for Emergency Medical Services (EMS)
The blue line represents the 12 month average based on historical data.

Fire Service Calls



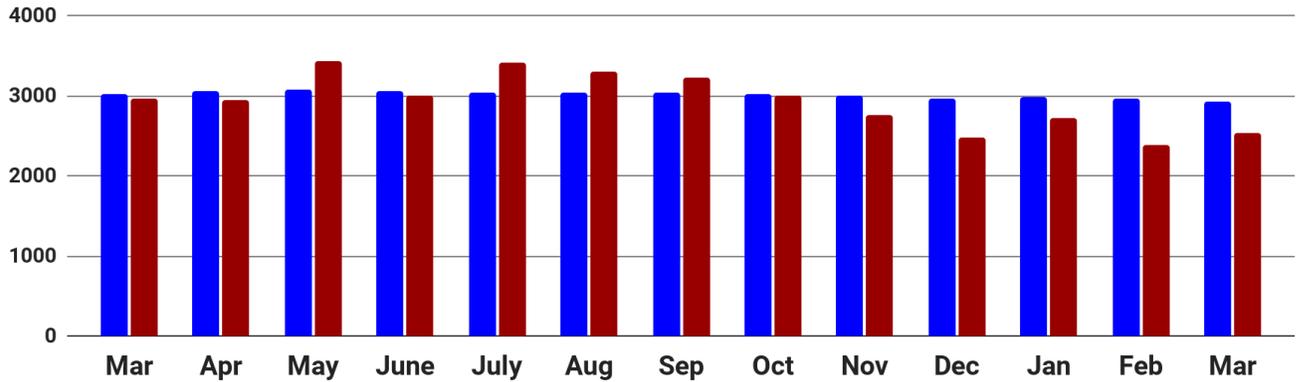
Service calls for Non-EMS related Emergency Services
 The blue line represents the 12 month average based on historical data.

Reported Crime Statistics



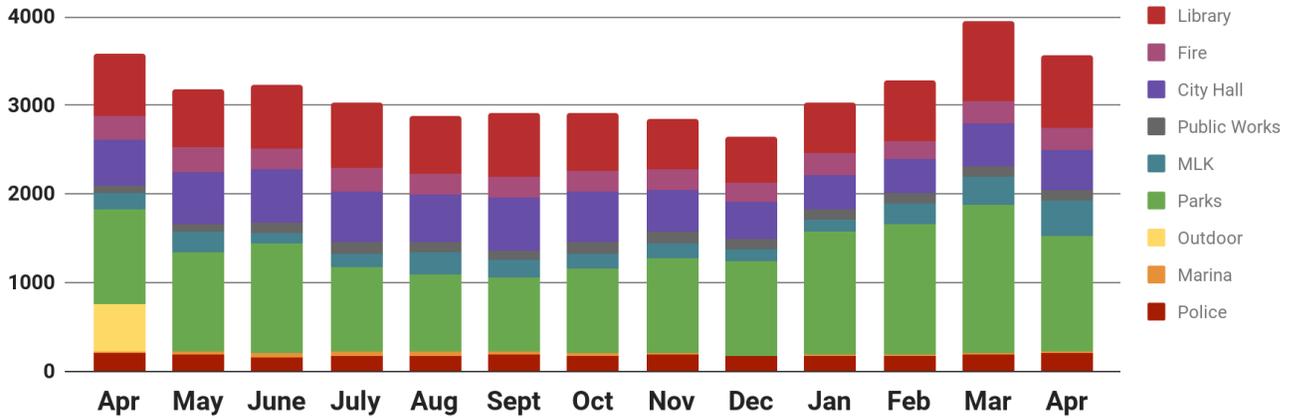
The Illinois Uniform Crime Reporting Program requires agencies to report the occurrence of offenses within the eight categories which are identified as Murder / Manslaughter, Criminal Sexual Assault, Robbery, Aggravated Assault, Burglary, Theft, Motor Vehicle Theft, and Arson.
 The blue line represents the 12 month average based on historical data.

Police Department Calls for Service



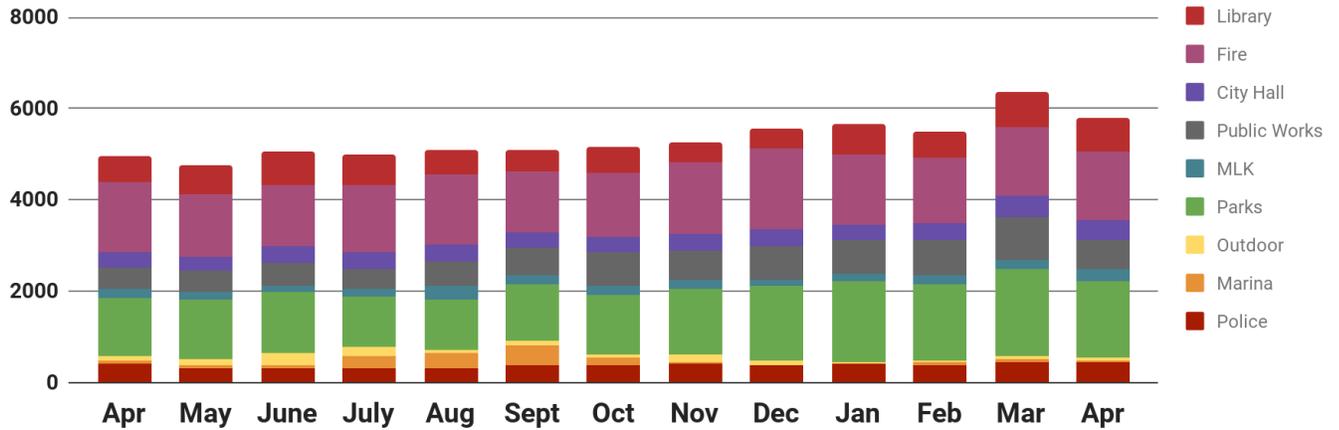
Calls for service include all received, dispatched, or self initiated police activities.
 The blue line represents the 12 month average based on historical data.

City Wireless Access & Connectivity - Number of Distinct Devices



This chart tracks unique wireless connections.

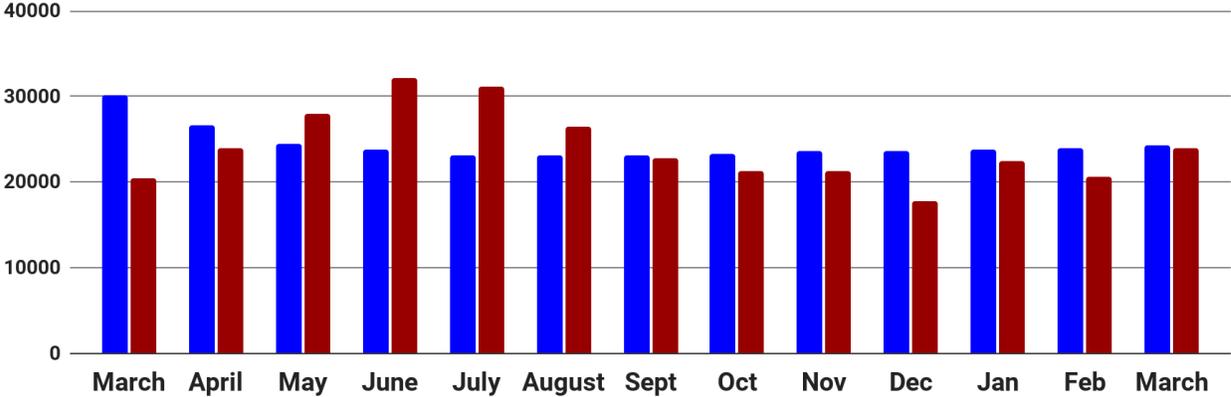
City Wireless Access & Connectivity - GB Transferred



This chart shows overall usage in GigaBytes transferred.

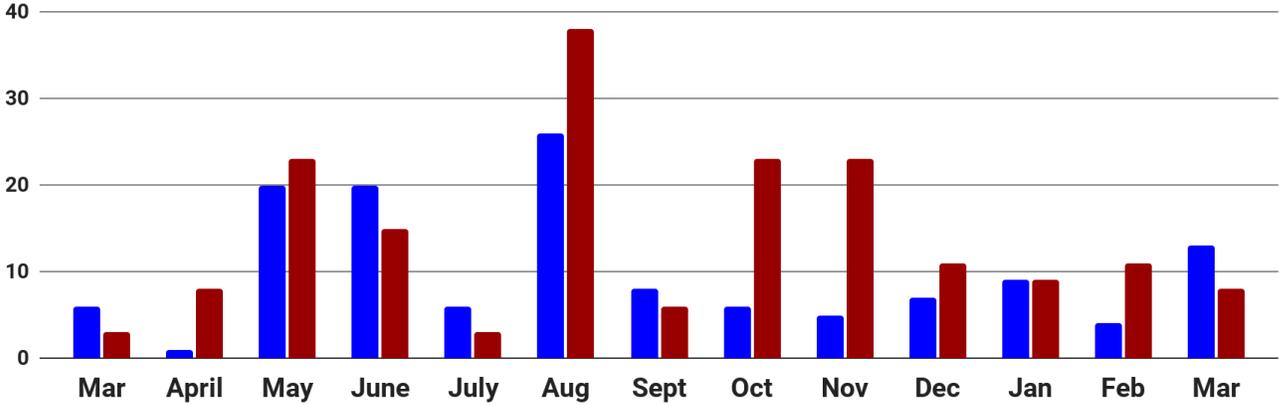
Top 5 Viewed City Web Pages - February 2023
1. Rock Island, IL – Index
2. Rock Island, IL – Fitness Center/RIFAC
3. Rock Island, IL – Job Search Online Application
4. Rock Island, IL - Refuse Collection Schedule
5. Rock Island, IL - Civic Alerts

City Website Visitors



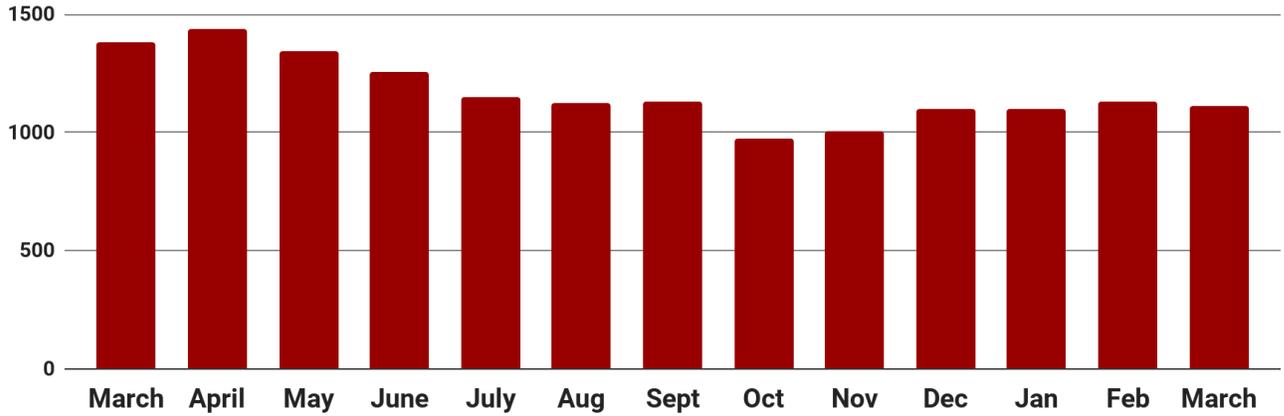
Unique website visitors, this does not reflect repeat visits or the pages viewed.
 The blue line represents the 12 month average based on historical data.

Liens Filed & Liens Released



The red column shows the number of liens filed. The blue column shows the number of liens released. The Finance Department is developing a bad debt recovery program and serves as an organization-wide resource actively managing and coordinating the lien process.

Recreation Program Enrollment



Monthly Parks and Recreation registrations and program enrollment.

RIFAC Attendance

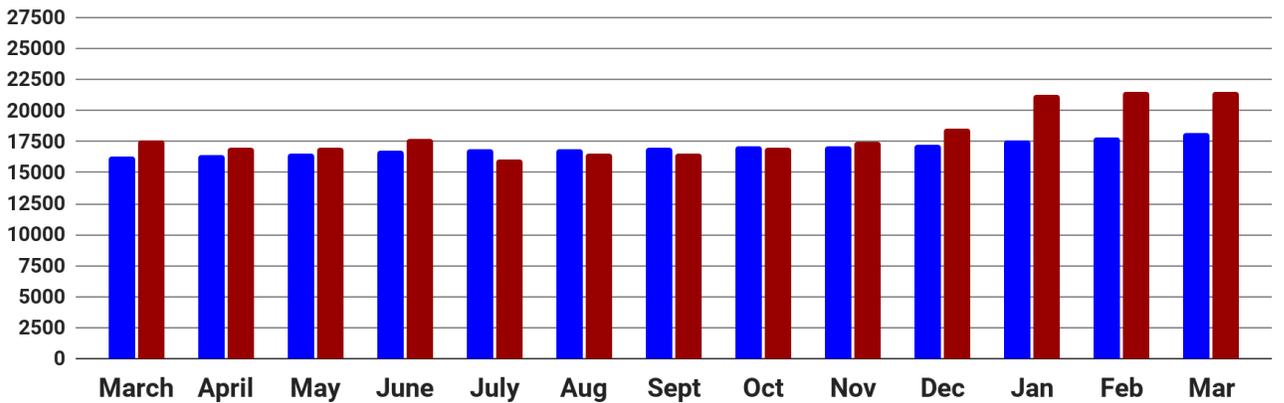
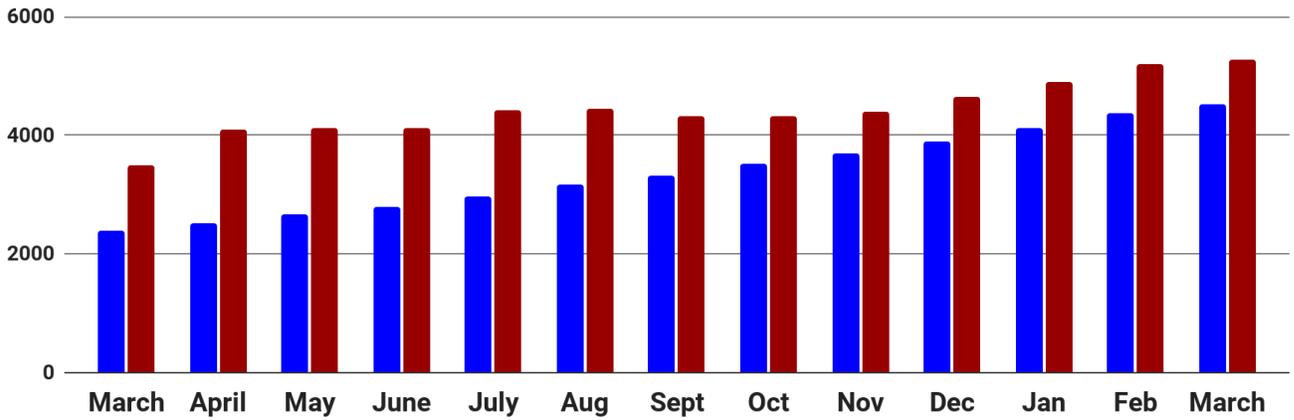


Chart illustrates RIFAC patronage not including program space outside of the fitness area.
 The blue line represents the 12 month average based on historical data.

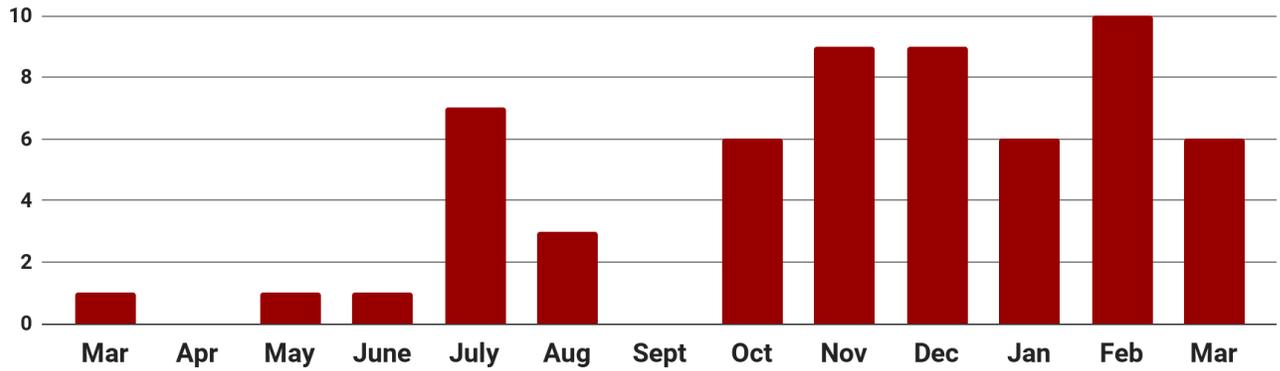
RIFAC Memberships



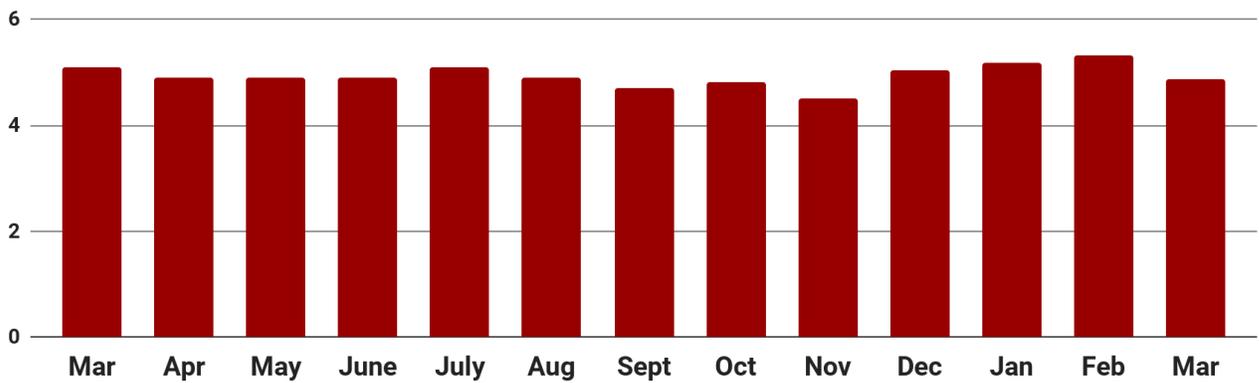
Active monthly RIFAC memberships.
The **blue** line represents the 12 month average based on historical data.

Top 5 Public Works Citizen Requests
1. Special Pickup
2. Refuse Miscellaneous
3. Garbage Miss
4. Water Leak - Outside House
5. New Lid Request

Water Main Breaks



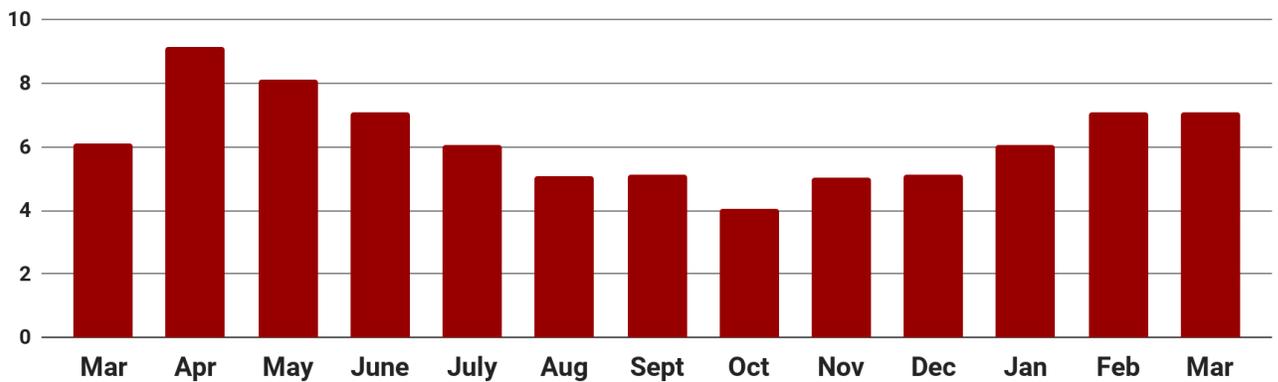
Drinking Water Treated (mgd)



This indicator measures the average daily production of drinking water at the Water Treatment Plant.

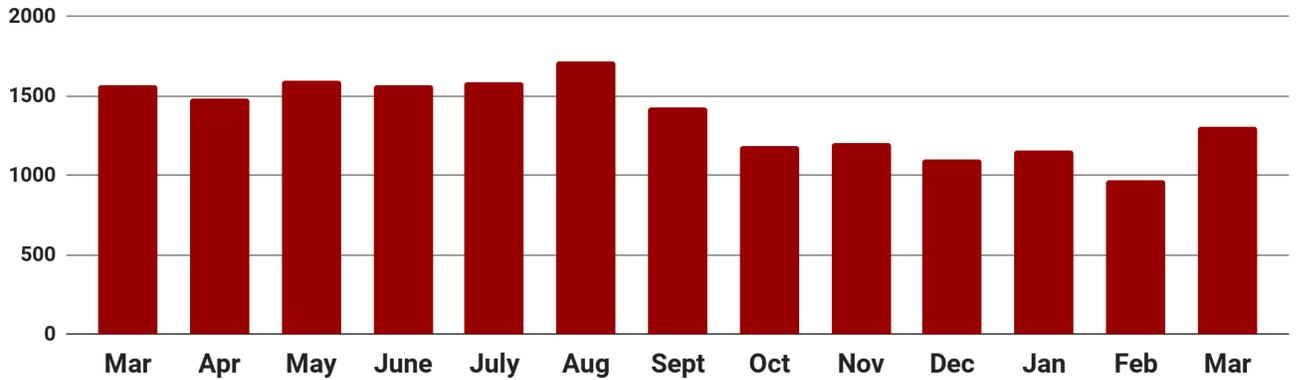
MGD=million gallons per day

Wastewater Treated (mgd)



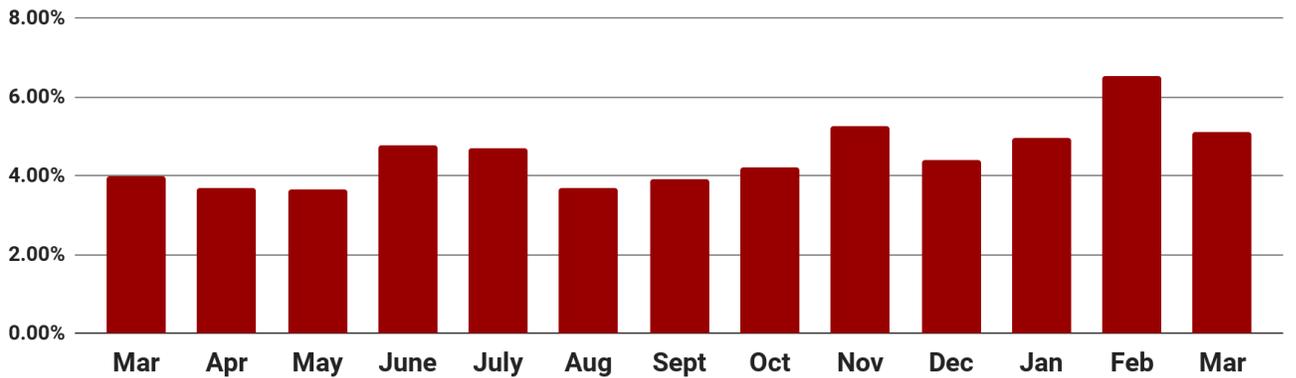
This indicator measures the combined average daily treatment of sewage at the Mill Street Wastewater Treatment Plant and the Southwest Wastewater Treatment Plant.
 MGD=million gallons per day

Refuse Collected (Tons)



This indicator measures the tons of residential refuse collected by City crews.

% Waste Recycled



This indicator measures the tons of curbside recycling collected. Curbside recycling is collected by Midland-Davis.