



ROCK ISLAND  
ILLINOIS

**City of Rock Island**

P.O. Box 3315 • Rock Island, IL 61204-3315  
(309) 732-2000

**The City of Rock Island  
is pleased to announce new payment options.  
You can now pay your utility bill in 1 or 3 installments.**

**Option 1 – Pay in Full**

(Same as Previous)

Tear off the bottom coupon and pay the entire bill by the due date.

**Option 2 – Pay in 3 Installments**

(New)

Pay the first installment amount with Payment 1 coupon by the date indicated. Keep this bill and submit the second & third payments with their payment coupons by the due dates.

**You will not receive additional bills for second & third payments.**

A 5% fee is added on the unpaid balance.

Please note that if you choose the installment plan, you will receive a notice of delinquency statement from the City, which is required by law. As long as you pay all three payments by the due dates, your account will remain in good standing.

**Sample payment schedule:**

Service	Day	Example Dates
Bill Sent	0	April 19
Entire Amount or Payment #1 Due	19	May 8
Delinquent Notice Mailed	21	May 10
<b>Payment #2 Due</b>	<b>36</b>	<b>May 25</b>
<b>Payment #3 Due</b>	<b>53</b>	<b>June 11</b>
Property Posted if Payment Not Received	56	June 14
Disconnected if Payment Not Received	63	June 21

April						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

  

May						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

  

June						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

This is not a monthly payment system.  
Each payment is due 17 days after the previous payment.

**Questions? Call City of Rock Island Finance Department at (309) 732-2000.**