



ROCK ISLAND  
ILLINOIS

MEMORANDUM  
INFORMATION TECHNOLOGY DEPARTMENT

**TO:** Thomas Thomas, City Manager

**Number:** 14-011

**SUBJECT:** Cityworks Annual Maintenance

**Date:** 10/9/13

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The Cityworks System annual update and support maintenance is due. The amount of \$22,500 will renew our annual update and support maintenance contract for the year of 12/18/2013 through 12/18/2014.

**RECOMMENDATION:**

The Information Technology Department recommends that the City Council authorize the City Manager to pay Azteca Systems, Inc. for the Cityworks System annual update and support maintenance in the total amount of \$22,445.00 through requisition number 004226.

**Vendor:** 08777 Azteca Systems, Inc.

**Payment Amount:** \$22,445.00

**Account Chargeable:**

**Fund:** 101 General Fund

**Division:** 256091 Geographical Information Systems

**Object Class:** 53822 Operating Services Contracts

**Project Number:** 0000000 – N/A

**Requisition Number:** 004226

**Purchase Order Number:**

**Submitted by:** Timothy Bain, Director of Information Technology

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**APPROVED:** Thomas Thomas, City Manager



## Support Quote

October 2, 2013

### Azteca Systems, Inc

11075 South State Street #24

Sandy, UT 84070

(801) 523-2751

(801) 523-3734 (fax)

Randy Tweet  
City of Rock Island  
1309 Mill Street  
Rock Island, IL 61201

Our records indicate the renewal date is approaching for Cityworks Update & Support Agreement. Keeping your update and support current entitles you to:

- Software Updates
- Customer Support
- Access to MyCityworks.com

To assure that you continue to receive these valuable services it is important to renew the software maintenance for the forthcoming term. Attached please find the quotation for renewing your Cityworks Update & Support Agreement.

If you have any questions regarding this information, please contact this office.

Thank you,

Marianne Haslam  
801-523-2751  
801-523-3734 (fax)  
[marianne@cityworks.com](mailto:marianne@cityworks.com)



# Support Quote

October 2, 2013

**Azteca Systems, Inc**  
11075 South State Street #24  
Sandy, UT 84070  
(801) 523-2751  
(801) 523-3734 (fax)

**City of Rock Island, IL**  
Contract # **C118304**

Software	Licenses
Desktop	1 for Admin. Use Only
Anywhere	
Desktop / Anywhere	
Server AMS	30 Named Logins
Server PLL	
Storeroom	
Service Request Only	
CCTV Interface for PACP	1
Equipment Manager	
Pavement Analysis	1
Doc. Management API	
Service Request API	
Metrics API	1
Contracts	
Work Order API	
Citizen Engagement Service Request API	
Renewal Period	<b>12/18/2013 to 12/17/2014</b>
U & S Amount Due	<b>\$22445.00</b> (plus any applicable sales tax)

By signing below, you are authorizing Azteca Systems, Inc. to issue an update and support invoice in the amount quoted above.

\_\_\_\_\_  
Signature of Authorized Representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Name (please print)

\_\_\_\_\_  
Title

Purchase Order #: \_\_\_\_\_

Submit invoice electronically to: (email) \_\_\_\_\_

Invoice to be addressed to: (if different than listed above)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(Please fax or mail this form back to Azteca Systems – 801-523-3734)