



ROCK ISLAND  
ILLINOIS

MEMORANDUM  
INFORMATION TECHNOLOGY DEPARTMENT

**TO:** Thomas Thomas, City Manager

**Number:** CY14-005

**SUBJECT:** iNovah Annual Maintenance

**Date:** 5/16/14

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The Centralized Cash Receipting System – iNovah software annual support maintenance is due. The amount of \$13,201.03 will renew the maintenance contract for the year of 8/1/2014 through 6/31/2015.

**RECOMMENDATION:**

The Information Technology Department recommends that the City Council authorize the City Manager to pay System Innovators for the iNovah System annual update and support maintenance in the total amount of \$13,201.03 through requisition number R004640.

**Vendor:** 05246 System Innovators, a division of N. Harris Corp.

**Payment Amount:** \$13,201.03

**Account Chargeable:**

**Fund:** 101 General Fund

**Division:** 256081 Information Systems

**Object Class:** 53822 Operating Services Contracts

**Project Number:** 5228000

**Requisition Number:** R004640

**Purchase Order Number:**

**Submitted by:** Timothy Bain, IT Director

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**APPROVED:** Thomas Thomas, City Manager

Remit To: System Innovators, a division of N. Harris Corporation  
 62133 Collections Center Drive  
 Chicago, IL 60693-0621

**Ship To**

Rock Island, City of (IL)  
 Cynthia L. Parchert - Finance Director  
 1528-3rd Ave  
 Rock Island, IL 61201  
 USA

**Bill to**

Rock Island, City of (IL)  
 Cynthia L. Parchert - Finance Director  
 1528-3rd Ave  
 Rock Island, IL 61201  
 USA

PO Number	Customer No.	Salesperson ID	Shipping Method	Payment Terms
	ROC71		DELIVERY	Receipt

Ordered	Item Number	Description	Unit Price	Ext Price
1.00	NOTE	Software Support : Aug 1, 2014 to Jun 30, 2015	US\$0.00	US\$0.00
1.00	SI MAINT	iNovah - SWS	US\$8,723.53	US\$8,723.53
		100,000 Authorized Annual Transactions (Support Fee Based on Contract Start at Delivary of Software)		
1.00	SI MAINT	Duncan / Traffic System Interfaces - SWS	US\$1,402.59	US\$1,402.59
1.00	SI MAINT	ACH Import-SWS	US\$1,024.97	US\$1,024.97
1.00	SI MAINT	LockBox Import-SWS	US\$1,024.97	US\$1,024.97
1.00	SI MAINT	Web Payment Import-SWS	US\$1,024.97	US\$1,024.97
			Subtotal	US\$13,201.03
			Misc	US\$0.00
			Tax	US\$0.00
			Freight	US\$0.00
			Trade Discount	US\$0.00
			Total	US\$13,201.03

Invoice Questions? Please call Cyrene Kwok at 613-226-5511 ext 2699 OR e-mail  
 CKwok@harriscomputer.com