TO: Thomas Thomas, City Manager   **Number:** CY16-008

SUBJECT: iNovah Annual Maintenance   **Date:** 4/12/16

The Centralized Cash Receipting System – "iNovah" software annual support maintenance is due. The amount of $18,127.00 will renew the maintenance contract for the year of 7/1/2016 through 6/30/2017.

RECOMMENDATION:

The Information Technology Department recommends that the City Council authorize the City Manager to pay System Innovators for the iNovah System annual update and support maintenance in the total amount of $18,127.00 through requisition number R006035.

Vendor: 05246 System Innovators, a division of N. Harris Corp.
Payment Amount: $18,127.00
Account Chargeable:
        Fund: 101 General Fund
        Division: 256081 Information Systems
        Object Class: 53822 Operating Services Contracts
        Project Number: 5228000
Requisition Number: R006035
Purchase Order Number:

Submitted by: Timothy Bain, IT Director

APPROVED: Thomas Thomas, City Manager

SYSTEM innovators

REMIT TO: System Innovators a division of N. Harris Computer Corporation
62133 Collections Center Drive
Chicago, IL 60693-0621

Notice of Support Pricing

BILL TO: CITY OF ROCK ISLAND

Attn: Cindy Parchert

1528 3rd AVE

ROCK ISLAND IL 61201

Cindy Parchert

Parchert.Cynthia@rigov.org

Qty	Description	Unit Price		Extended Price
	Software Support			
	7/01/2016-- 6/30/2017	**YEAR**		
1	iNovah - SWS	$ 10,896.00	$	10,896.00
	100,000 Authorized Annual Transactions			
	(Support Fee Based on Contract Start at Delivery of Software)			
1	Duncan / Traffic System Interfaces - SWS	$ 1,786.00	$	1,786.00
1	DockMaster	1,530.00	$	1,530.00
1	ACH Import-SWS	1,305.00	$	1,305.00
1	LockBox Import-SWS	1,305.00	$	1,305.00
1	Web Payment Import-SWS	1,305.00	$	1,305.00
		Total	$	18,127.00

**Please Note: Pricing does not include taxes. If our corporate office does not have a tax
exempt certificate on file the actaul total will include taxes.**

Name: _____   PO: _____

Signature: _____

Email for Invoice: _____

	Maintenance Plus (Optional)			
1	Attendance for two at Harris Computer's Annual User Conference for Nov 16-18, 2016 (Nashville, TN)	$ 4,000.00	$	4,000.00
	Quarterly Database Service (Optional)			
1	Data Base Checkup - Quarterly	$ 5,000.00	$	5,000.00

**NOTE:This quote is good for 30 days. Please complete and return to heckle@systeminnovators.com or
fax to (904)645-8892. Thank you**