



TO: Robert Hawes, Interim City Manager

Number: 12-015

SUBJECT: Cityworks Annual Maintenance

Date: 10/4/11

The Cityworks System annual update and support maintenance is due. The amount of \$10,740.00 will renew our annual update and support maintenance contract for the year of 12/18/2011 through 12/18/2012.

RECOMMENDATION:

The Administrative Services Department recommends that the City Council authorize the City Manager to pay Azteca Systems, Inc. for the Cityworks System annual update and support maintenance in the total amount of \$10,740.00 through requisition number 002697.

Vendor: 08777 Azteca Systems, Inc.

Payment Amount: \$10,740.00

Account Chargeable:

Fund: 101 General Fund

Division: 256091 Geographical Information Systems

Object Class: 53822 Operating Services Contracts

Project Number: 0000000 – N/A

Requisition Number: 002697

Purchase Order Number:

Submitted by: John Thorson, Administrative Services Director
Timothy Bain, Assistant Director Information Technology Services

APPROVED: Robert T. Hawes, Interim City Manager



Azteca Systems, Inc
11075 South State Street #24
Sandy, UT 84070
(801) 523-2751
(801) 523-3734 (fax)

Support Quote
October 4, 2011

Rock Island, City of
Randy Tweet
1309 Mill Street
Rock Island, IL 61201

Our records indicate the renewal date is approaching for Cityworks Update & Support. Keeping your update and support current entitles you to:

❖ **Software Updates:** At Azteca we are constantly looking for new ways to enhance our software. One of the primary ways this is accomplished is through suggestions from our clients. As enhancements are made, we offer new solutions to our clients through incremental updates.

❖ **Client Support:** We feel that having a satisfied customer is one of the most important aspects of being a successful company. Therefore, as questions arise we have trained staff to work with you, our client, to find solutions. We handle this process through telephone, email and dial up support.

To assure that you continue to receive these valuable services it is important to renew the software maintenance for the forthcoming term. Attached please find the quote to renew your Cityworks Update & Support.

If you have any questions regarding this information, please contact this office.

Thank you,

Marianne Haslam
801-523-2751
801-523-3734 (fax)
marianne@cityworks.com



Support Quote

October 4, 2011

Azteca Systems, Inc
11075 South State Street #24
Sandy, UT 84070
(801) 523-2751
(801) 523-3734 (fax)

Rock Island, City of
Contract # C118304

Software	Licenses
Cityworks Desktop	4 Concurrent , 2 Named
Cityworks Anywhere	
Cityworks ServerMMS	
Cityworks Permitting	
Storeroom	
CCTV Interface for PACP	1
Equipment Manager	
Pavement Analysis	1
Doc. Management API	
Service Request API	
Metrics API	
Renewal Period	12/18/2011 to 12/18/2012
U & S Amount Due	\$10,740.00

Purchase Order # (if available): _____

Submit invoice electronically to: (email) _____

Invoice to be addressed to: (if different than listed above)

(Please fax or mail this form back to Azteca Systems – 801-523-3734)

If this form isn't received in our office, we will automatically invoice you in 30 days as outlined in the Update and Support agreement.